

GO BEYOND TAN™

versaspa®  PRO
beyond tan



Owner's Manual



OWNER'S MANUAL

Please find your serial number and record it below. The serial number is located on the lower back cover of the spray column next to the RCBO power switch. Please use this serial number when calling for service or replacement parts.

SERIAL NUMBER: _____

INSTALLATION DATE: _____

VERSASPA® PRO

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Macedonia, Ohio 44056

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SAFEGUARDS

Your safety and the safety of others are very important. We have provided important safety information in this manual. Please read and obey all safety messages before operating the VersaSpa Pro.

It is the responsibility of the owner and operator of the VersaSpa Pro to comply with all appropriate safety and health laws, as well as other applicable national, state, and local laws and ordinances when operating and maintaining the VersaSpa Pro equipment.



DANGER!!: To reduce the risk of burns, fire, electric shock, death or injury to persons, read the following important safety information and all instructions before operating/using the VersaSpa Pro.

IMPORTANT SAFETY INFORMATION

1. Carefully read this manual and follow ALL instructions before using VersaSpa Pro. Warning labels and symbols are used throughout this manual to alert you to hazards that can be harmful and/or fatal to you or others.

2. Always disconnect the VersaSpa Pro from electrical power supply before servicing, wiring, or opening internal covers. Risk of electrical shock could occur when panels are opened while the unit is plugged in.
3. Do not modify the VersaSpa Pro plug in any manner. U.S. installations: Always plug the power cord into a properly configured 230-volt Nema L630 outlet only as shown below in Figure A. International installations: The VersaSpa Pro shall be hardwired into a disconnect box according to local electrical codes. The disconnect box needs to be connected to a dedicated 230V/30A circuit. See Figure B below for reference only.



Figure A: U.S. Plug

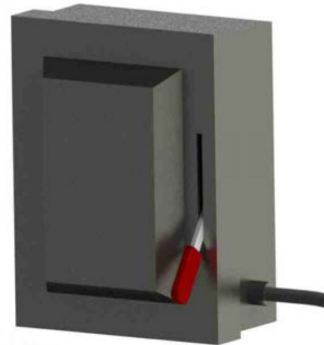


Figure B: International Disconnect

4. It is recommended that the VersaSpa Pro unit be used on a dedicated 230V/30AMP circuit which powers only the VersaSpa Pro, and has no additional outlets or branch circuits. If the provided plug does not fit into your outlet, consult a qualified electrician to evaluate the power outlet, and to safely update wiring if necessary. All wiring must be in accordance with local and national electrical standards.
5. Never disconnect the plug by pulling on the cord. To safely disconnect from the outlet, grasp the head of the plug firmly, and pull away from the outlet.
6. Do not overload wall outlets. Overloaded wall outlets, loose or damaged wall outlets, extension cords, frayed power cords, or damaged or cracked wire insulation are dangerous! Any of these conditions could result in electric shock or fire. Periodically examine the cord of the VersaSpa Pro unit, and if the appearance indicates damage or deterioration, unplug it, and immediately discontinue use of the VersaSpa Pro booth. Please contact Innové Technical Support at (855) 450-3500 for instructions on how to obtain replacement parts when necessary.
7. Protect the power cord from physical or mechanical abuse, such as being twisted, kinked, pinched, closed in a door, or walked upon. Pay special attention to plugs, wall outlets, and the point where the power cord exits the VersaSpa Pro booth.
8. Keep cords away from heated surfaces.
9. Do not allow water to accumulate on the floor around or near the VersaSpa Pro booth.
10. Never handle the plug, electrical cord, or touch the wall outlet with wet hands.

11. To reduce the risk of fire or electric shock, do not expose this unit to rain or moisture.
12. Your VersaSpa Pro booth is equipped with a Residual Current Breaker with Overload, RCBO. RCBO's are designed to disconnect the electrical circuit quickly in case of a ground fault or electrical overload.
13. Make sure machine is not operating before unplugging.
14. Close adult supervision is necessary when this product is used near children. Do not allow children to play in or around the booth, or to play with the touchscreen controller. Severe injury or harm could occur due to moving parts and electrical features of the VersaSpa Pro booth.
15. Use this product only as intended per the instructions in this manual. Do NOT use solutions that are not recommended by Innové.
16. Never operate or do routine maintenance to the VersaSpa Pro booth while drowsy or impaired.
17. VersaSpa Pro is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions regarding safety.
18. Never touch or grab the nozzle housing while it is moving or not moving.
19. The nozzle housing contains 3 high power heat ports. Never touch or place hands close to them.
20. Performance adjustments and periodic service must be done by trained and qualified personnel.
21. Consult a physician before using VersaSpa Pro if you are pregnant or think you may be pregnant, or if you have a diabetic condition.
22. Move slowly and use caution to avoid slipping after applying barrier cream to hands and feet when moving around inside the booth and outer areas.
23. VersaSpa Pro formulations are not a sunscreen or a substitute for proper sun protection.

TABLE OF CONTENTS

1. Introduction

1.1. Welcome.....	1
1.2. Features.....	1
1.3. Specifications.....	3

2. Getting to Know Your VersaSpa Pro

2.1. How it Works.....	5
2.2. Key Component Illustrations.....	5
2.3. Plugging in and Turning on Your VersaSpa Pro.....	12
2.4. Understanding Your Touchscreen Controller.....	13
2.5. T-MAX and Salon Timer Systems.....	16

3. Set-Up

3.1. VersaSpa Pro Installation.....	18
3.2. Connecting to Wi-Fi.....	18
3.3. Registering VersaSpa Pro.....	19
3.4. Setting Passwords and Access Type.....	20
3.5. Smart Container System.....	22
3.6. Installing and Removing Solutions.....	22
3.7. Setting Session Parameters.....	23
3.8. Customizing Machine Settings.....	25

4. Using Your VersaSpa Pro

4.1. How to Tan.....	27
4.2. Setting Your Favorites.....	33
4.3. Starting a Session Using Favorites.....	36
4.4. Starting a Session Using Session Builder.....	37
4.5. Starting a Session Using T-MAX.....	38
4.6. Starting a Session Using a Closed Contact Timer.....	39
4.7. Canceling a Session.....	39

5. Adding and Changing Solutions

5.1. Replacing an Empty Solution Container With the Same Type.....	40
5.2. Changing Solution Types.....	42

6. Maintenance and Cleaning

6.1. Automatic Washdown.....	45
6.2. Booth Cleaning.....	45
6.3. Primary Exhaust Fan Filter Cleaning.....	45
6.4. Secondary Exhaust Fan Filter Cleaning.....	46
6.5. Sump Pump Filter Basket Cleaning.....	46

6.6. HVLP Blower Filter Cleaning.....	47
6.7. Sump Pump Basin Cleaning.....	47
6.8. Cleaning and Purging Solution Lines.....	49
6.9. Nozzle Cleaning.....	49
6.10. Powering Down Booth.....	49
6.11. Turning off Water Supply to Booth.....	50
6.12. Ordering Replacement Parts.....	50
 7. Advanced Touchscreen Controller Functions	
7.1. VersaSpa Pro and the Cloud.....	50
7.2. Main Dashboard Screen.....	50
7.3. Salon Setup.....	51
7.3.1. General Settings.....	52
7.3.2. Machine Settings.....	53
7.3.3. Component Settings.....	54
7.3.4. Session Parameters.....	55
7.3.5. Wi-Fi.....	56
7.4. Manage Passcodes.....	57
7.5. Manage Favorites.....	58
7.6. Diagnostics.....	58
7.7. View Statistics.....	64
7.8. Check for Updates.....	64
7.9. Import Media Content.....	64
7.10. Admin Setup.....	65
 8. Troubleshooting.....	69
9. Appendix A - T-MAX Codes.....	72
 10. Appendix B - Booth Maintenance Checklists.....	74

1.1 WELCOME!

Welcome to VersaSpa Pro. Designed with a multitude of industry-first features that can turn even the newest employees into true spray professionals, beginning with a revolutionary touchscreen that allows you to formulate flawless, customized applications with the swipe of a finger. With another swipe, you can save and edit your salon's favorite sessions. With one more, you can view daily, weekly, monthly, or even yearly statistics. It's everything you'd expect from Innové. All in one revolutionary system. Congratulations on your purchase of your new VersaSpa Pro!

1.2 FEATURES

Your VersaSpa Pro is loaded with many groundbreaking features including:

- **One-of-a-Kind Heated Application**

With 3 integrated heat ports above each spray nozzle, every spray pass will feel like a warm inviting spa-like experience. Your clients will stay warm and dry from start to finish.

- **Revolutionary Touchscreen Controls**

Introducing the first-ever true touch screen sunless system controller powered by Android technology, and Innové Operating System.

- **4 Solutions, 4 Levels of Color, Unlimited Multi-Treatments**

Customizing your clients' treatment sessions and color has never been easier using the Favorites and Session-Builder functionality. From a light glow to a rich dark bronze, combinations and upgrades are endless.

- **Auto Wash-Down and Draining Pump System**

With an upgraded drain pump and automatic wash-down feature, you'll welcome every client to a completely refreshed environment with minimal pre-session preparation.

- **Smart Container System**

A win-win for both your bottom line and your customer's sunless results. VersaSpa Pro utilizes a smart container system allowing for the most efficient and consistent spray applications in the industry.

- **High-Volume Self-Cleaning Extraction Fan System**

With a high-volume, self-cleaning extraction fan system, your clients will experience an overspray-free environment, and you'll experience hands-free maintenance. Plus, the exhaust filter cleans itself after every session!

- **Height Sensor Technology**

Each spray application will accurately target your client from head-to-toe, reducing environment overspray while increasing efficient solution usage.

- **Auto-Calibrating Solution Volume**

Click in, click out. VersaSpa Pro will do the rest. With our auto-calibration solution feature, the VersaSpa Pro will automatically calibrate our smart container system solutions so you don't have to.

- **Three Revolutionary HVLP Spray Nozzles**

Re-engineered, and better than ever. Our redesigned HVLP trio of spray nozzles ensures complete, accurate coverage for all body types.

- **Built-In Solution Reservoir**

The built-in VersaSpa Pro solution reservoirs allow you to completely utilize every ounce your Bag-in-Box has to offer, while also ensuring seamless solution changing.

- **Precision Metering Pumps**

Introducing a solution metering system with precision accuracy ensuring the correct amount of solution is used for each session treatment, creating consistent applications every time.

- **Auto-Alert Solution Replacement**

Stay ahead of the daily rush with a built-in auto-alert which notifies you when solution is running low, allowing you to switch out solutions seamlessly.

- **Auto-Smart System Diagnostics**

Self-monitoring diagnostics, 24/7

- **Easy Integration with T-MAX and Salon Systems**

Full integration in just minutes.

- **Customized Session Building with Favorites Feature**

Build custom session quickly.

- **Easy-Access System Analytics**

Access Data with the swipe of a finger.

- **Wi-Fi Ready**

Real-time OS updates and notifications.

- **Easy-To-Use Standing Position Plates**

Intuitive spray tanning positions.

1.3 SPECIFICATIONS

- Minimum Recommended Room Size: 8' x 8' x 8' (244cm x 244cm x 244cm)
- Booth Size (LxWxH): 73" x 50" x 92" (185.4cm x 127cm x 233.7cm)



- Electrical Service: 230VAC, 30 AMP, Single Phase, Nema L630 outlet for U.S installations, see Figure C below. International installations: The VersaSpa Pro shall be hardwired into a disconnect box according to local electrical codes. See Figure D below for reference only.

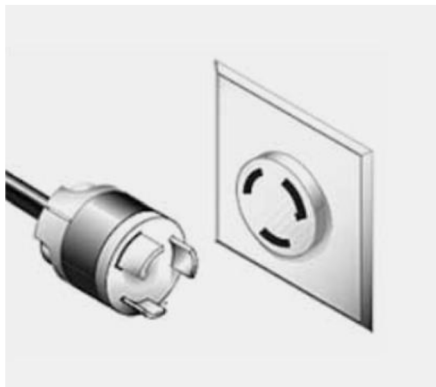


Figure C: U.S Plug

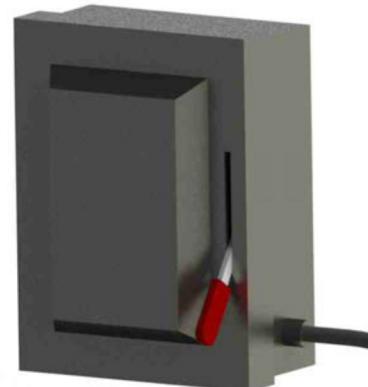


Figure D: International Disconnect

- **Water and Drain**

A hot and cold water service and drain are required for sanitizing and wash down after each session. Cold water is required; hot water is highly recommended along with the cold. The rinse cycle will work without hot water, but having the hot and cold mixed together greatly increases cleaning efficiency and also customer experience. The following is required:

- Hot and cold water service is required with a minimum of 40 psi (276 kPa) and a maximum of 100 psi (689 kPa), and capable of 8 GPM (30 LPM). The cold water supply needs to be within 4 feet (122 cm) of the back of the VersaSpa Pro. A standard U.S. male garden hose fitting is required with a shut-off valve.
- The drain service needs to be within four feet of the back of the VersaSpa Pro. The drain should be terminated with a standard male garden hose fitting and a shut off valve for ease of disconnection. The VersaSpa Pro is equipped with a fully automatic fluid discharge system. This system is capable of overcoming 12 feet (335cm) of head pressure. A minimum drainpipe diameter of 5/8" (16 mm) is required. Drainage should be directed to the sewer system.
- All plumbing work must be completed according to local building codes.

2.1 HOW IT WORKS

The VersaSpa Pro is an HVLP Automatic Skin Treatment System that mixes air and one of four treatment solutions into a fine mist. The mist is then sprayed using 3 HVLP spray nozzles onto the body to produce an even, whole-body application. Using Favorite sessions, there can be up to 4 applications per session using any of the solutions and spraying different parts of the body. The solutions are housed in a smart container system so your VersaSpa Pro knows exactly what to do by reading important session information from the solution container.

During the misting process, the excess mist and air is drawn into the exhaust column and extraction fan system, flows through a lifetime stainless steel filter, and clean air exits out the back of the unit. A waterfall type wash-down system is included to rinse down the inside of the VersaSpa Pro after use along with the lifetime stainless steel filter and the inside of the extraction fan system. A floor draining system removes excess water and solution after the misting and wash-down processes.

2.2 COMPONENT ILLUSTRATIONS

The following illustrations show all of the important components of your VersaSpa Pro:



Figure 1

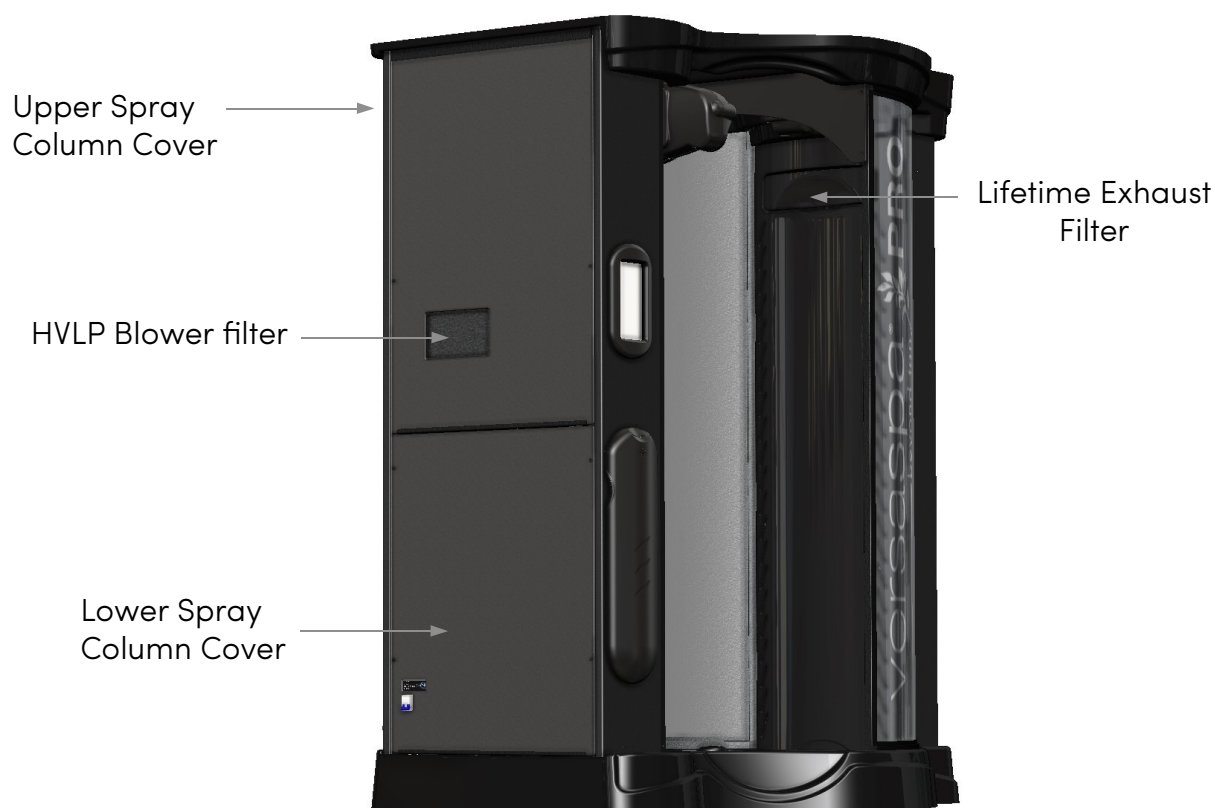


Figure 2

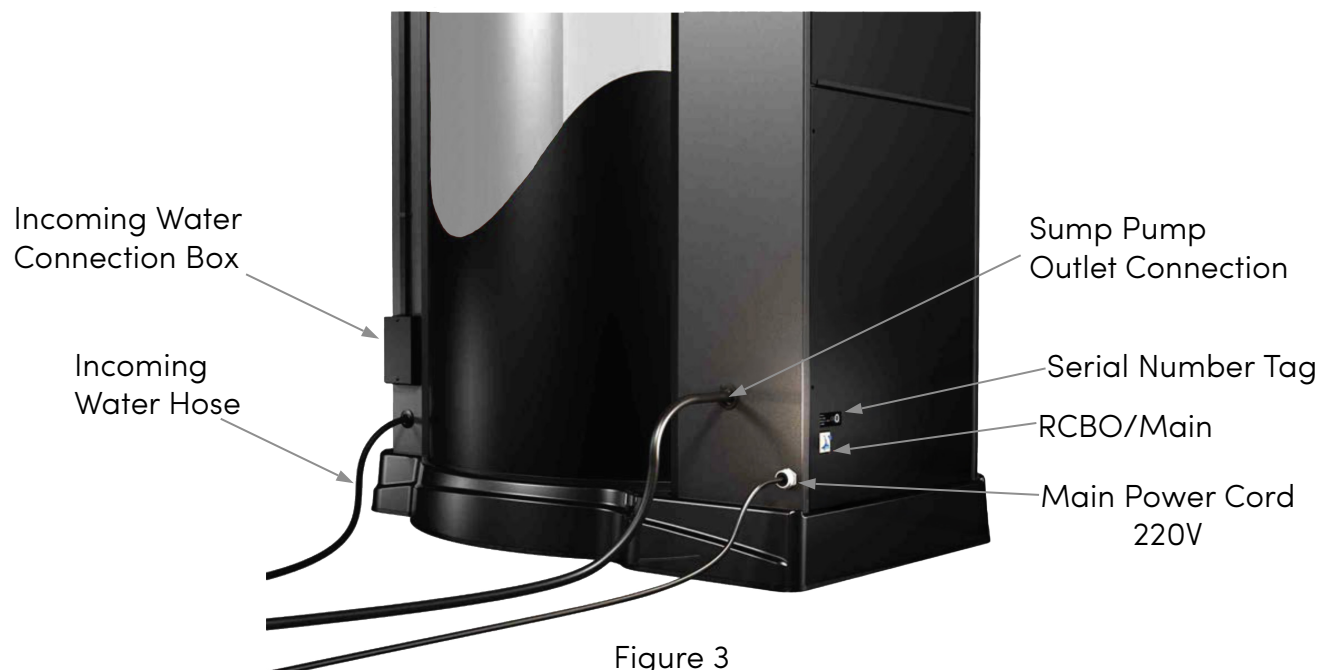


Figure 3



Figure 4



Figure 5
(Nozzle Housing)

Height
Detection Sensor

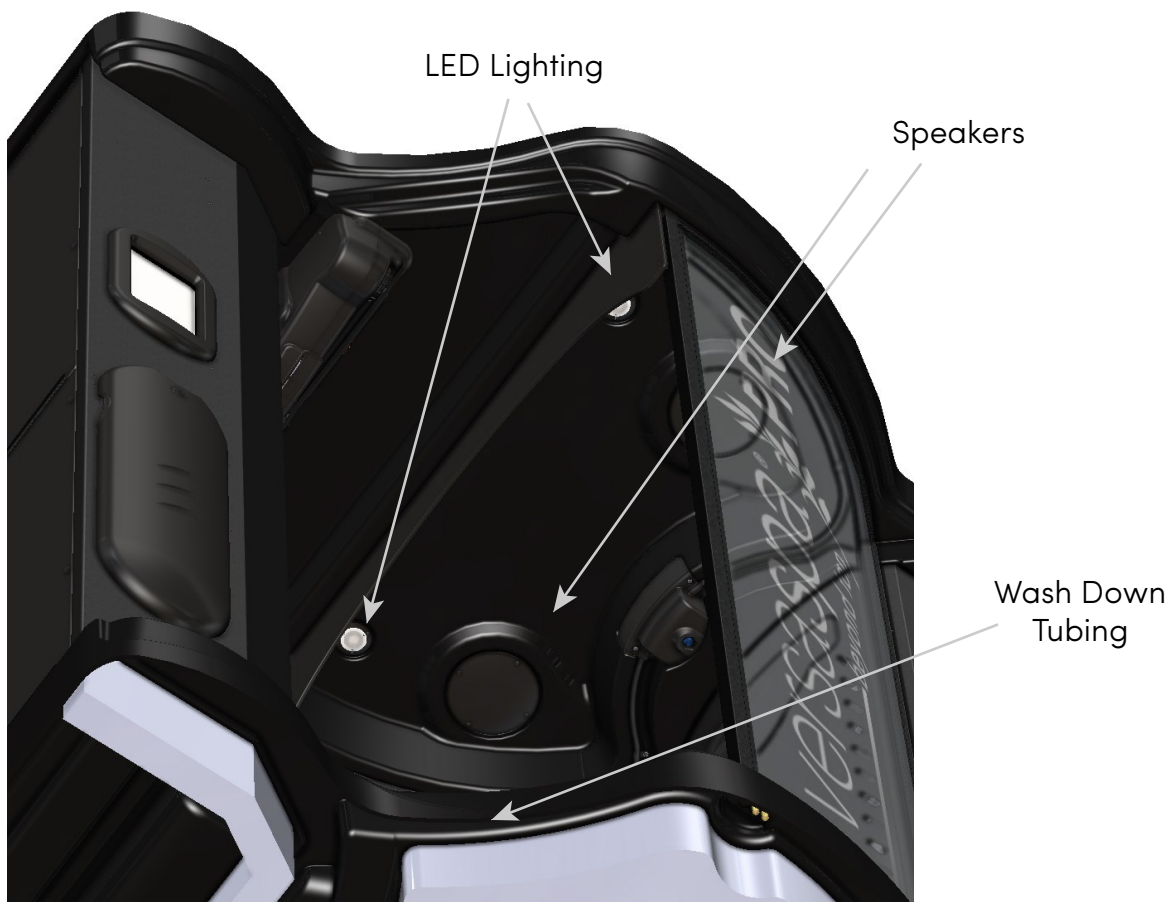


Figure 6



Figure 7

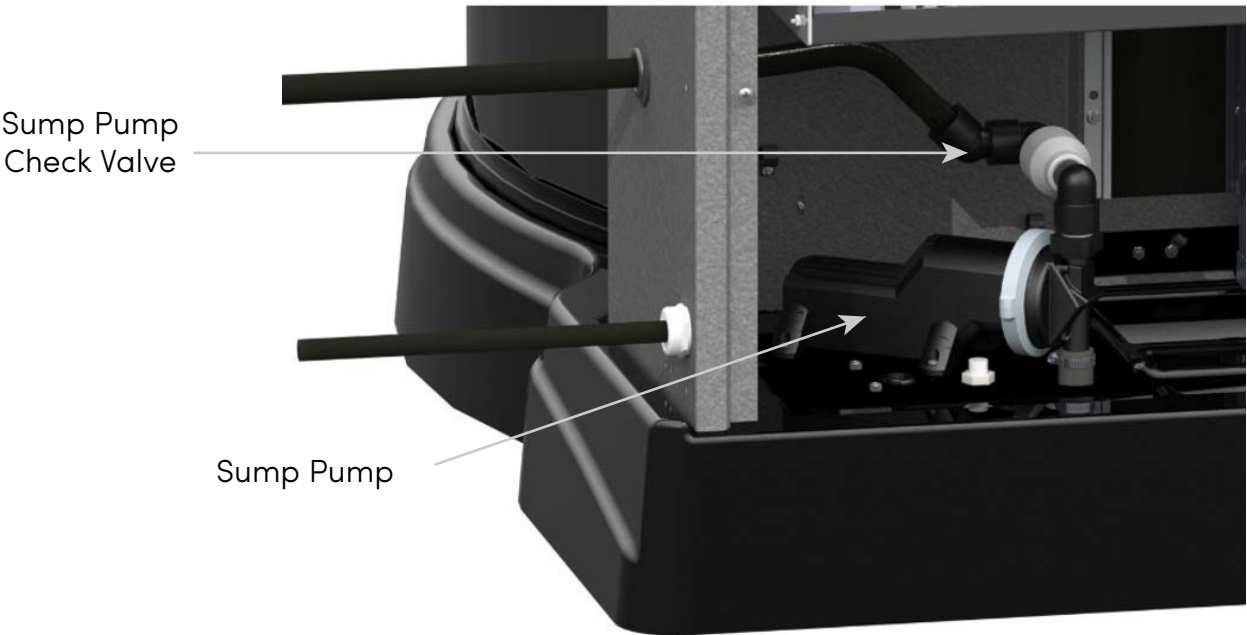


Figure 8



Figure 9

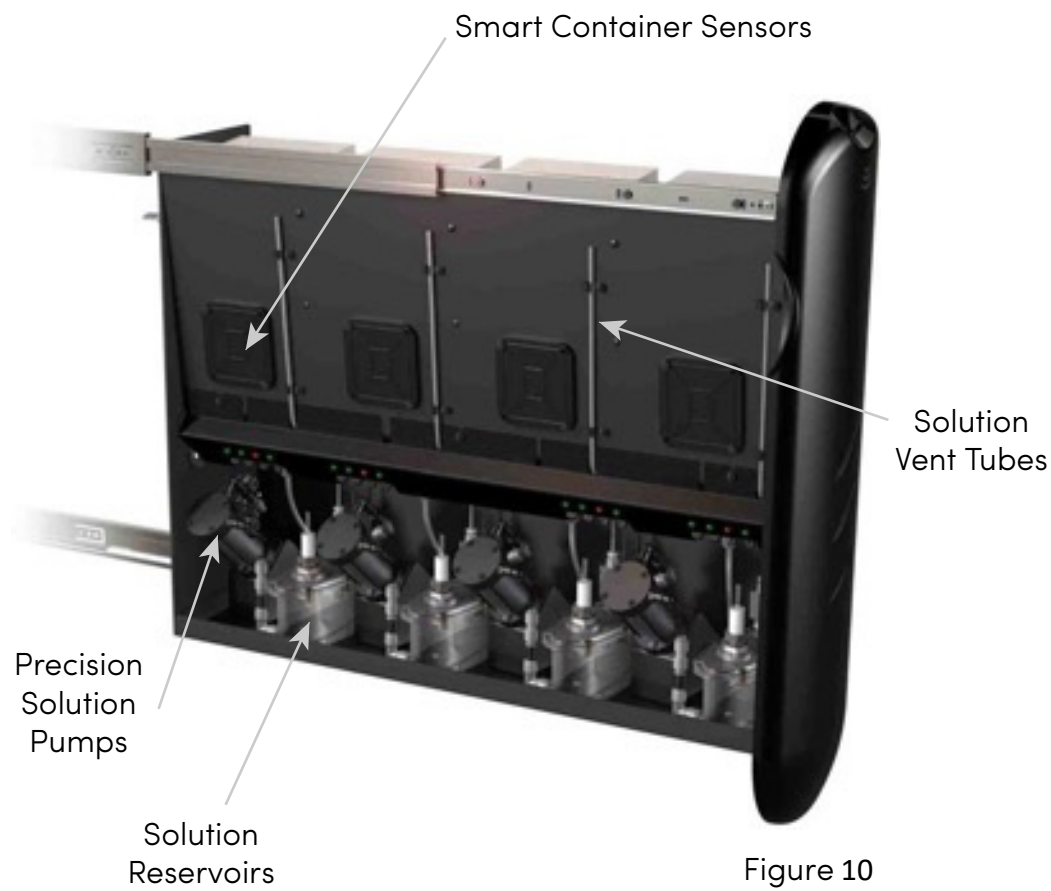


Figure 10

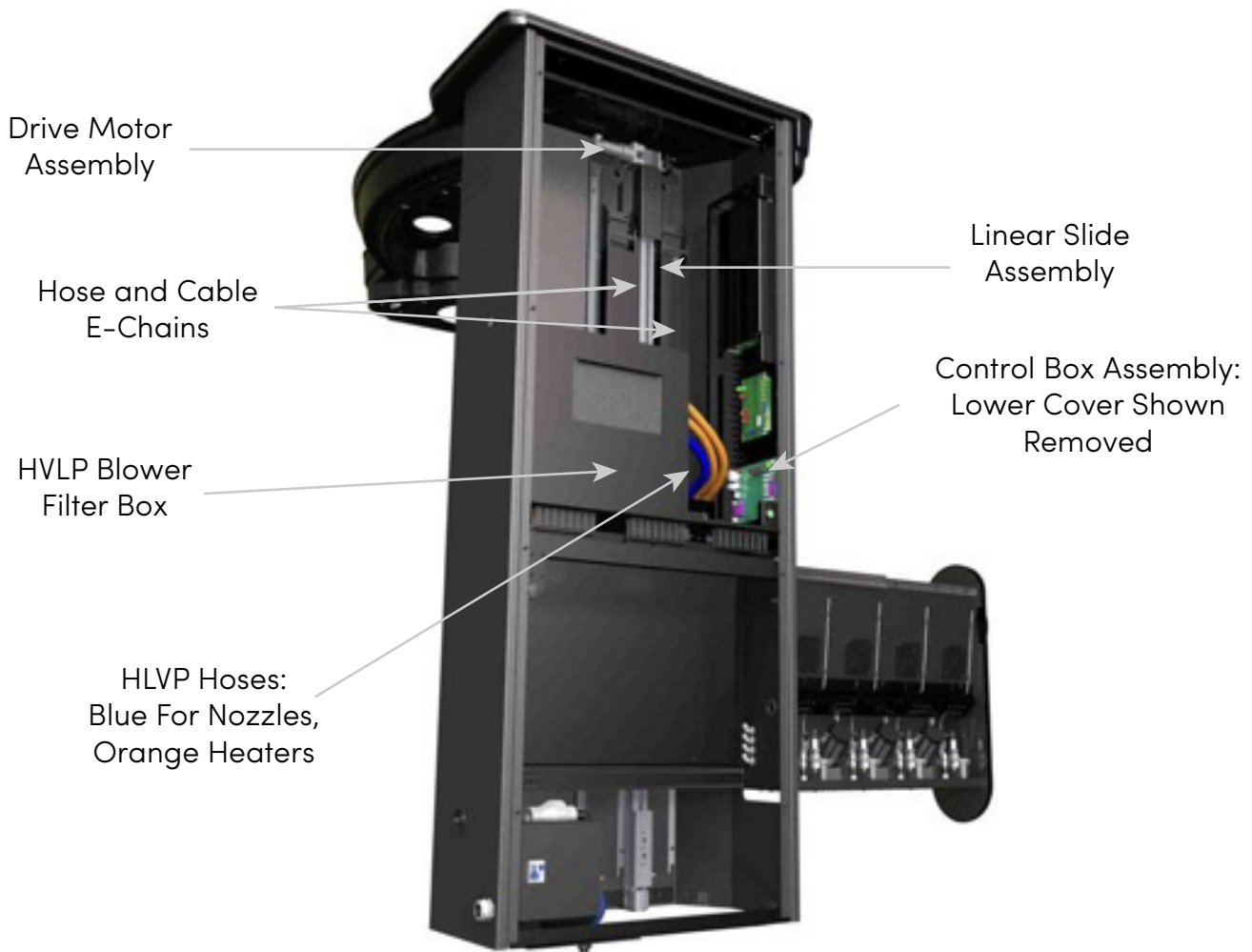


Figure 11

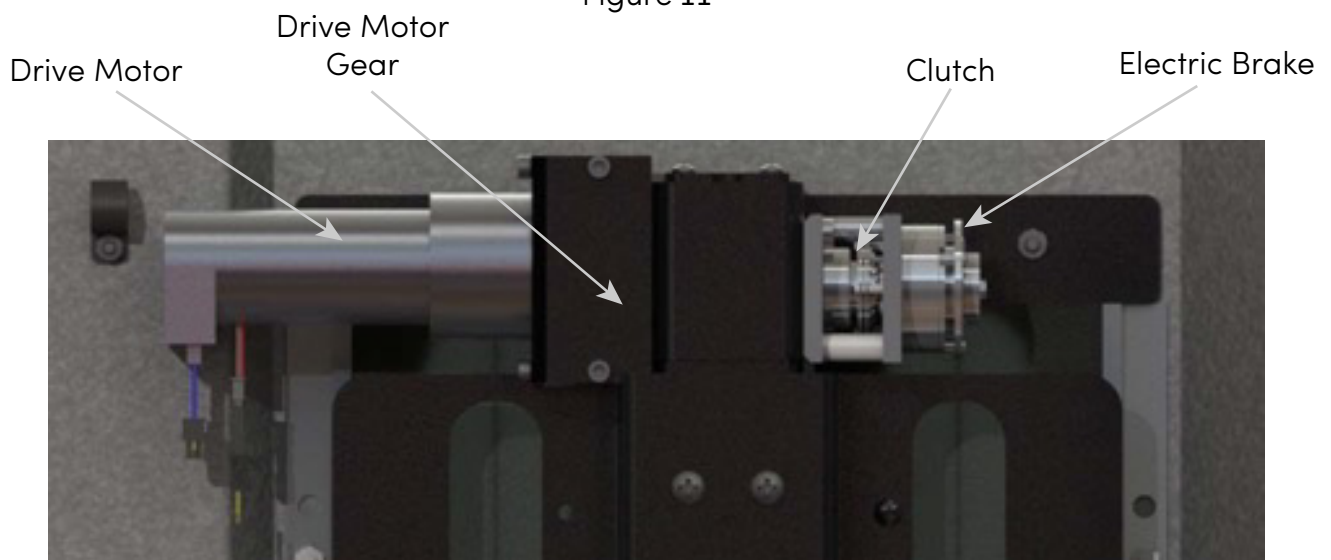
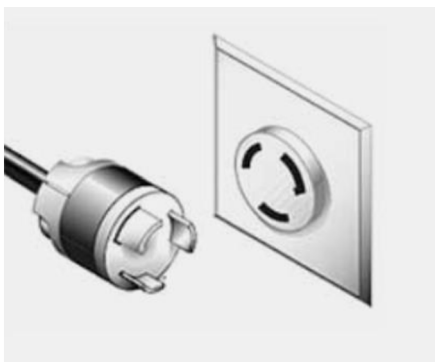


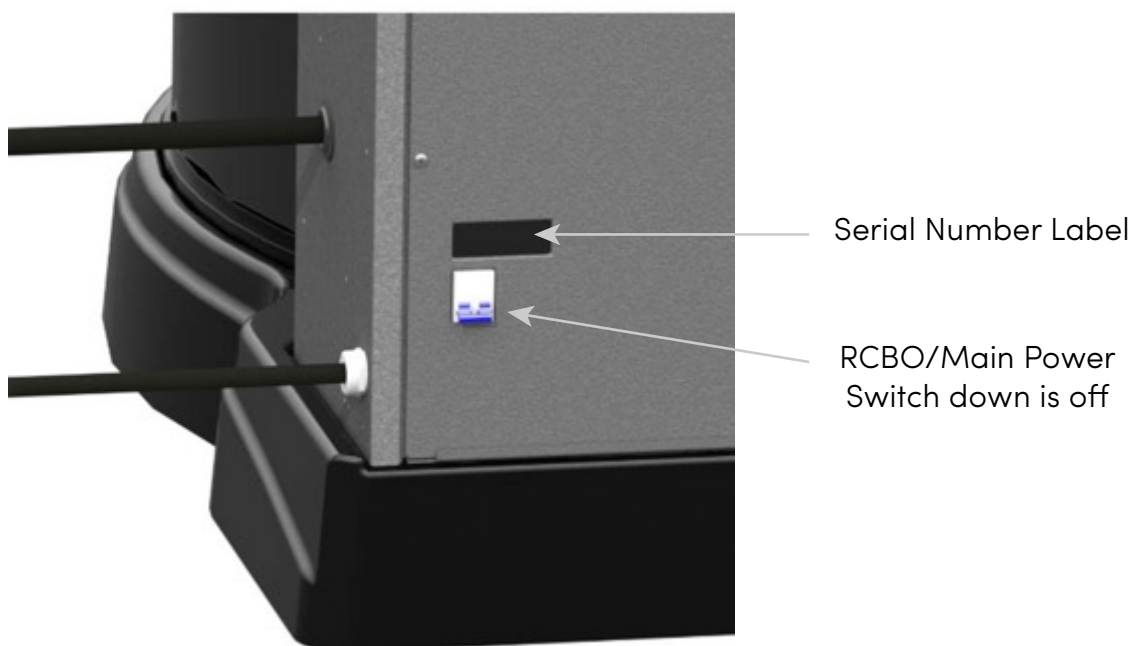
Figure 12

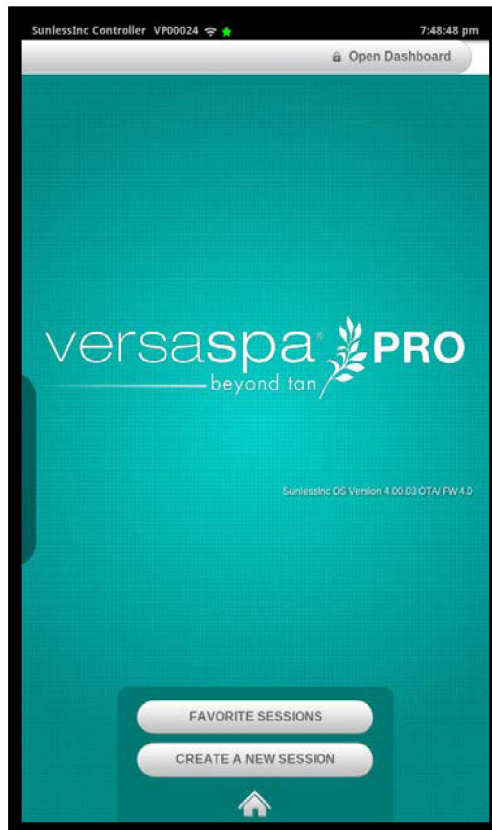
2.3 PLUGGING IN AND TURNING ON YOUR VERSASPA PRO

First plug the VersaSpa Pro power cable into the approved outlet as defined in Section 1.3. The outlet is a twist-lock type. Orient the plug so that the terminals match with the outlet receptacles. Push the plug all the way in, then twist clock-wise to lock it in place.



Next, locate the main power switch on the RCBO at the lower left area of the back of the spray column. Flip the blue lever upward to power on the unit. It will take around 1 minute for the control system to fully load. Once it is loaded, the Home Screen will appear on the Touchscreen as shown below.





VERSASPA PRO Home Screen

2.4 UNDERSTANDING YOUR TOUCHSCREEN CONTROLLER

Your VersaSpa Pro is equipped with the most advanced and easy to use interface in the industry, powered by Innové OS. From the Home Screen, shown above, everything you need to set your preferences, run sessions, and troubleshoot your unit is just a few touches and swipes away. Directly from the Home Screen you can:

- **Run a Favorite Session:** Touching the Favorite Sessions button will pull up a list of pre-defined multi-sessions for quick access to activate one of these sessions. Section 7.12 of this manual describes how to create and modify Favorite Sessions.
- **Create a New Session:** Using an innovative Session Builder, it is simple and easy to create a custom session on the fly that can consist of up to four treatments, with any of the four solutions, at any level between 1 and 4, and for each body part including full body, just face, or just legs. Section 4.3 describes in detail how to use the Session Builder.
- **Watch Instructional Video:** This is a great place to show new clients all of the information on receiving a session.

- Open Dashboard: The Dashboard is the place to go to customize all Salon Settings, Machine Settings, Admin Settings, open the solution drawer, wash down the booth, diagnose machine components, connect to Wi-Fi, get tech support, view statistics and more. To access the Dashboard, it will prompt you for your 4 digit PIN. The default PIN's listed below MUST be changed during installation for your security.

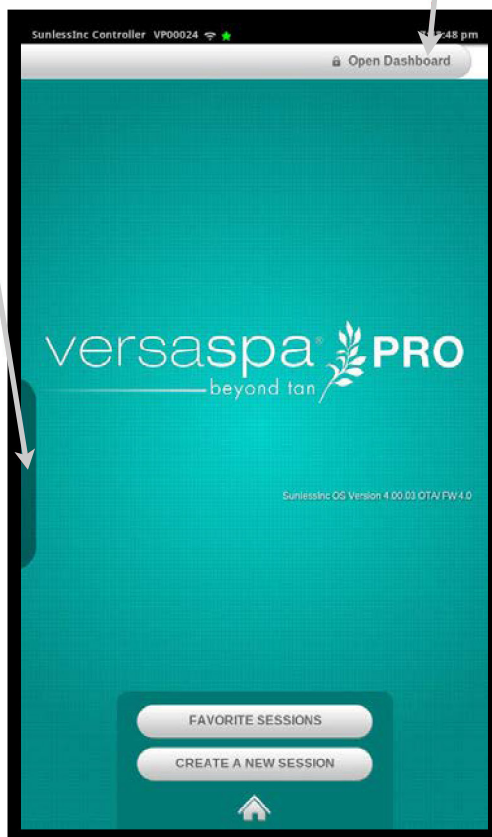
- Admin: 0000
- Manager: 1111
- Staff: 2222

- Quick View: By touching the bar at the center of the left side of the screen, it will open up the Quick View screen to see a snapshot of session history, solution levels, and any recent fault codes.

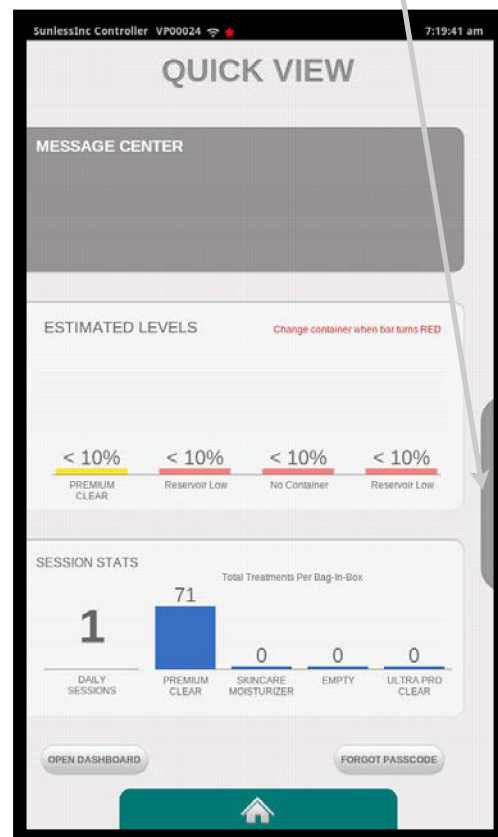
Touch Here to
open Quick View

Touch Here to
Open Dashboard

Touch Here to
close Quick View



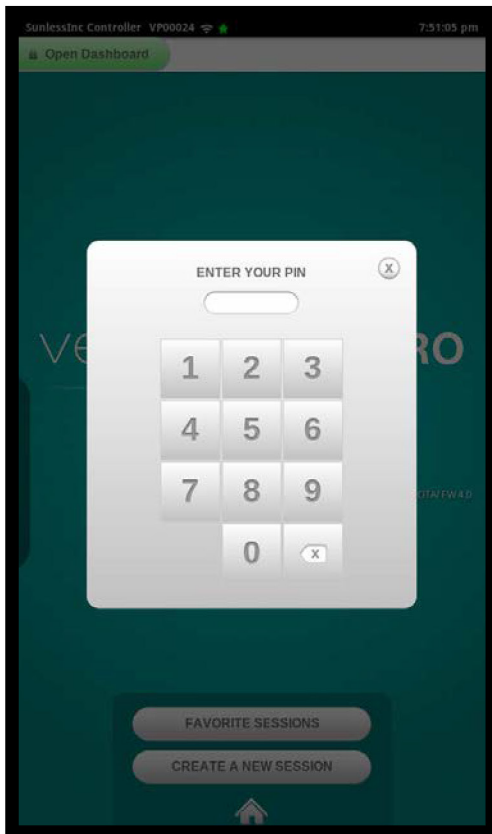
VersaSpa Pro Home Screen



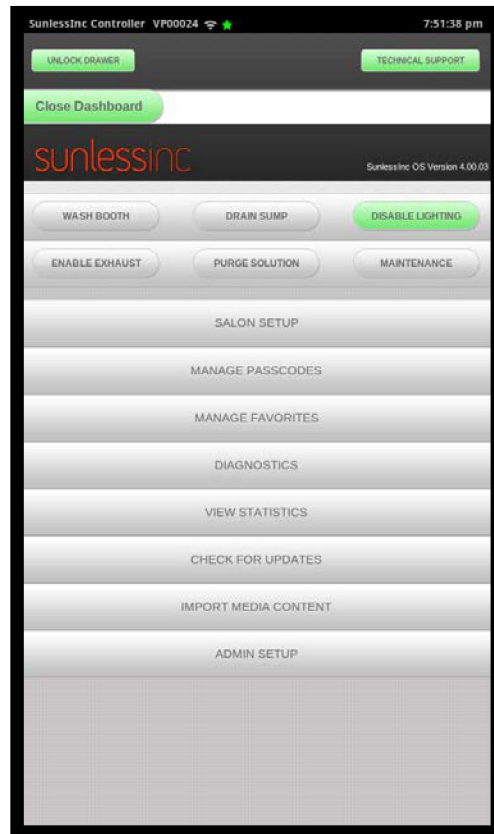
Quick View Screen

Section 2

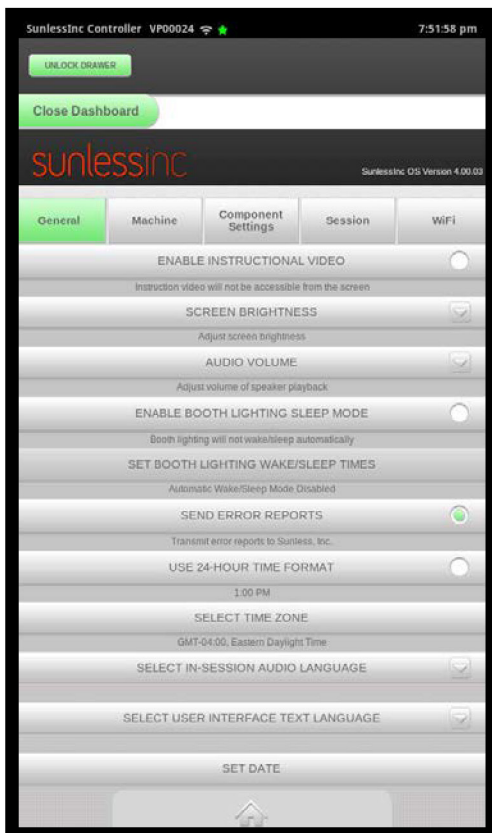
Getting to Know Your Versaspa Pro



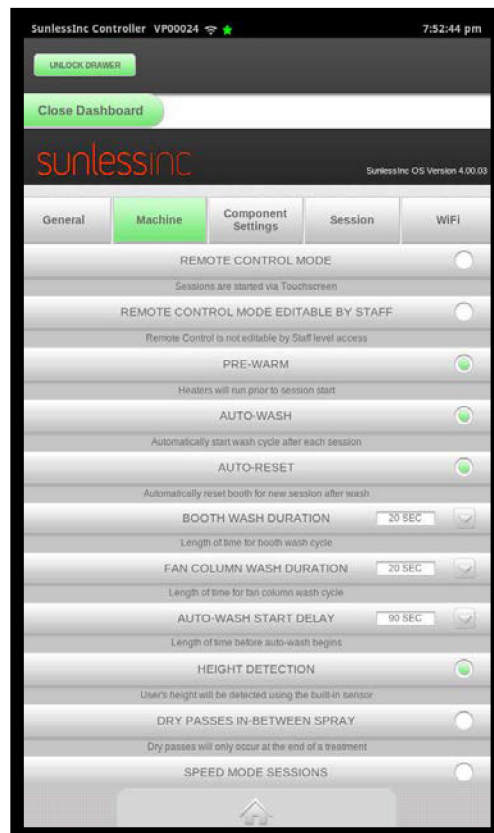
Enter Password Screen



Dashboard Main Screen



Salon Setup General Settings



Salon Setup Machine Settings

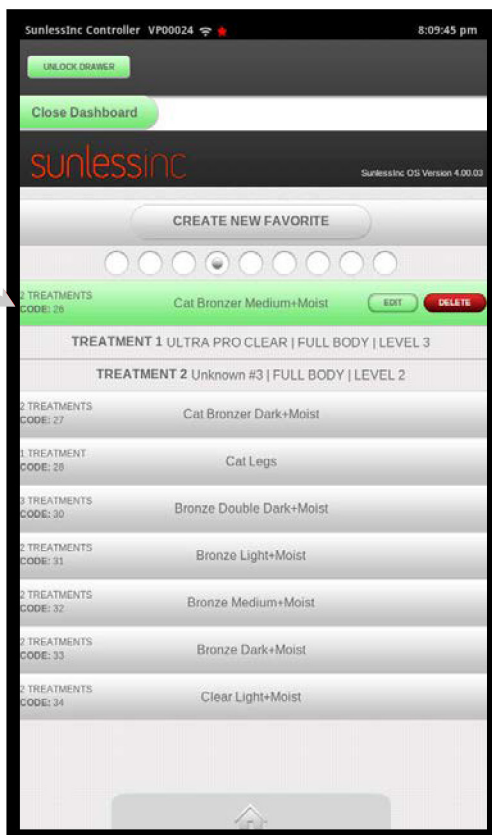
Advanced Touchscreen Functions are outlined in Section 7 of this manual.

2.5 T-MAX AND SALON TIMER SYSTEMS

Your VersaSpa Pro can be set to run sessions in various ways. The Session Builder and Favorites method can be accessed from the Home Screen only if Remote Control Mode is disabled in the Dashboard Machine Settings section. If Remote Control Mode is enabled, the unit will only operate when it receives a signal from the remote timer system. There are two options for running sessions with a remote timer. The first option is to use the included T-MAX 3a that is modified to work with the VersaSpa Pro. When using T-MAX, a time in seconds is sent from the T-MAX manager between 1 and 99 seconds. The VersaSpa Pro has an array stored on the SD Media card in the controller. The array stores all single sessions and all multi-sessions as Favorites. As you modify Favorite sessions from your touchscreen to suit your salon's needs, the corresponding T-MAX code will be modified as well. Appendix A at the end of this manual lists the various default T-MAX codes and their corresponding sessions.

To use your T-MAX manager system to control the unit, make sure your installer connects the included, custom T-MAX 3A to the machine and to your T-MAX network. If you are using a wireless T-MAX network, you will need to provide the Wireless module. Once it is connected and communicating with your T-MAX manager, simply send the time code that corresponds to the desired treatment session (See Appendix A). If you have modified the Favorite sessions on the unit in any way, write these down in a list to reference when setting up your salon management software. Each Favorite session will have a T-MAX code associated with it as shown in the image below:

T-MAX Code
shown here



Hybrid Timer Mode: this mode is for use with non-T-MAX timer systems that simply apply a closed contact between two leads connected to the unit. When time is sent to the unit and the contacts are closed, it allows the salon staff to create and initiate a session using the Session Builder or Favorites functions from the Home Screen. These buttons will not be active until time is sent.

If you want your unit to be set up in this way, please inform your installer so it can be properly configured.

3.1 VERSASPA PRO INSTALLATION

There is a separate VersaSpa Pro Assembly Manual. All VersaSpa Pro units must be installed by an Innové Certified Installer/Trainer (CIT).

3.2 CONNECTING TO WI-FI

Your VersaSpa Pro has built-in Wi-Fi functionality that allows you to receive automatic over-the-air updates. Further, you can also send tech support requests directly from the touchscreen controller to Innové Tech Support Department. Connecting to Wi-Fi and using Innové Cloud Service provides you with the following functionality:

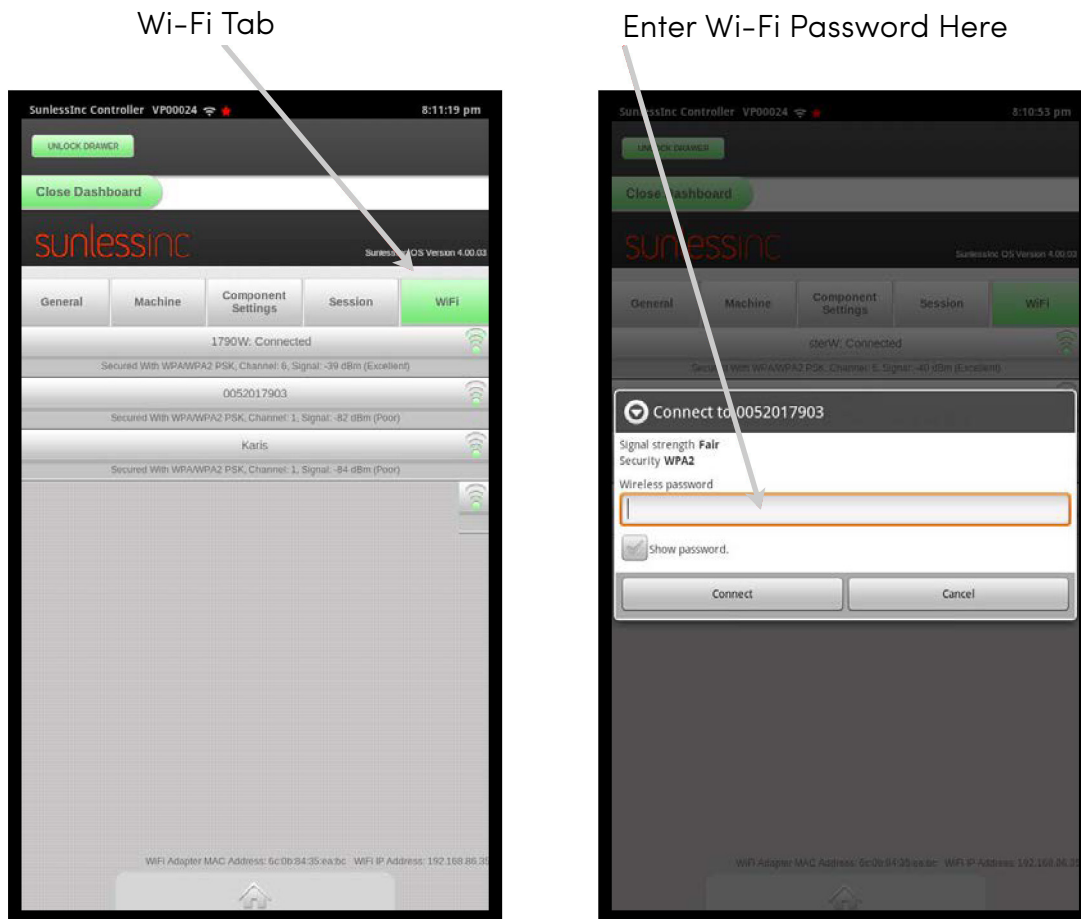
- **Error Reporting:** All machine fault codes will be reported to the dashboard. From the dashboard you can select a number of people to receive email notifications when there is a fault and also select to have Innové Tech Support Department receive a notification.
- **Machine Settings:** You will be able to upload your specific machine configuration file to your dashboard to save and for use on other units, if you have multiple units.

****Note:** Some of the Cloud functionality may not be available at initial launch of the VersaSpa Pro. Features may be added over time and existing features may change over time.

To connect your machine to Wi-Fi, make sure your salon has a working Wi-Fi router with an internet connection. Have your Wi-Fi password ready and also the Admin password for the VersaSpa Pro.

1. Go to the Dashboard on the Touchscreen Controller.
2. Input your Admin Password.
3. Click the right Wi-Fi Tab on the main Dashboard Screen.
4. Select your Wi-Fi network.
5. Enter your Wi-Fi password.
6. When it shows connected, close the Dashboard.

The following screen shots show the Wi-Fi setup screens:



3.3 REGISTERING YOUR VERSASPA PRO

To register and name your VersaSpa Pro:

1. Go to the Dashboard on the Touchscreen Controller.
2. Input your Admin Password.
3. Click the Admin Setup Button.
4. Give your VersaSpaPro a name and enter it in the first box.
5. Enter the Booth Location
6. Enter your Innové Customer ID Number. This is the same number you use when ordering on the Online Marketplace.
7. The booth serial number should already be filled in.

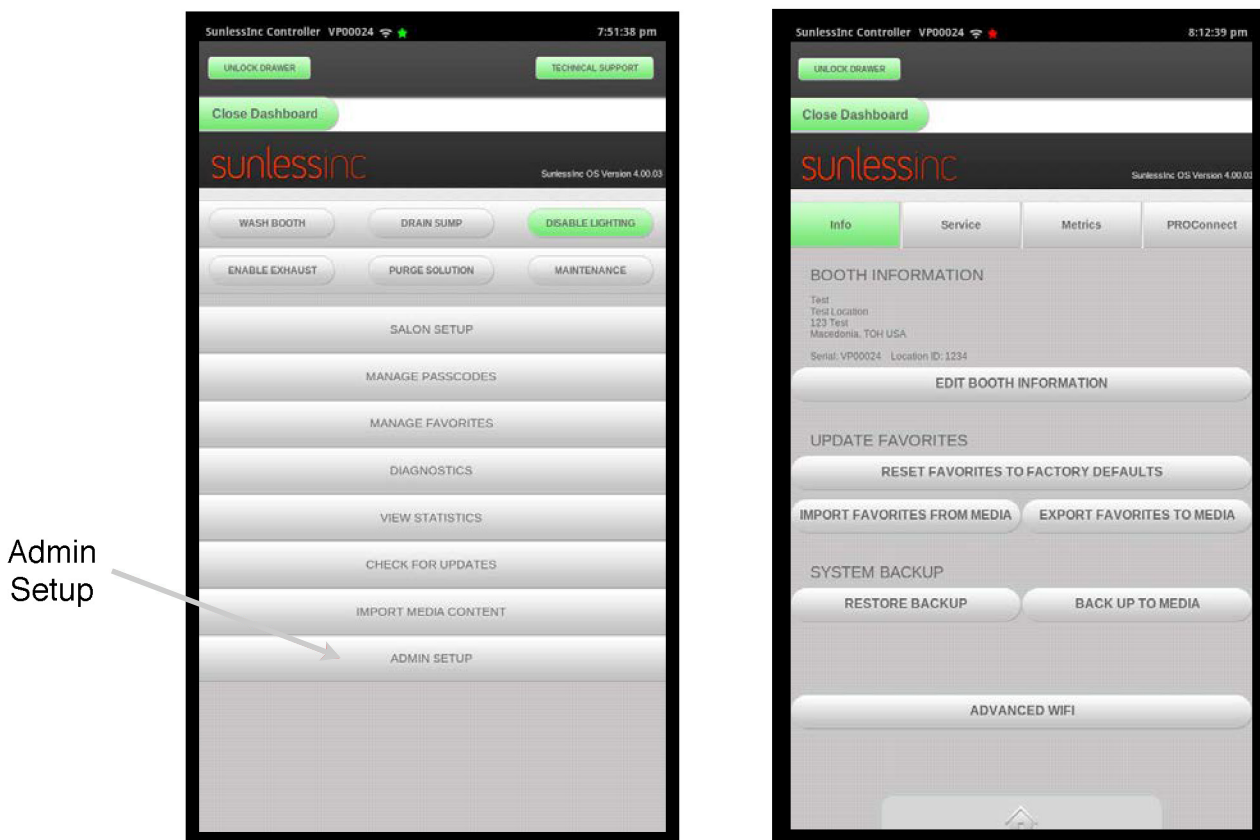
3.4 SETTING PASSWORDS AND ACCESS TYPE

Your VersaSpa Pro allows you to set three different levels of access to the control system. The three levels are:

1. Admin: All functions, settings, and parameters are accessible. The default code is 0000.
2. Manager: All functions of the Admin except Admin Setup, Manage Passcodes, Manage Security Keys, Importing Media Content, and Tech Utilities. The default code is 1111.
3. Staff: This level is limited to opening the drawer, changing solutions, washing the booth manually, enabling/disabling the interior lighting, checking for updates, viewing the owner's manual and getting tech support. The default code is 2222.

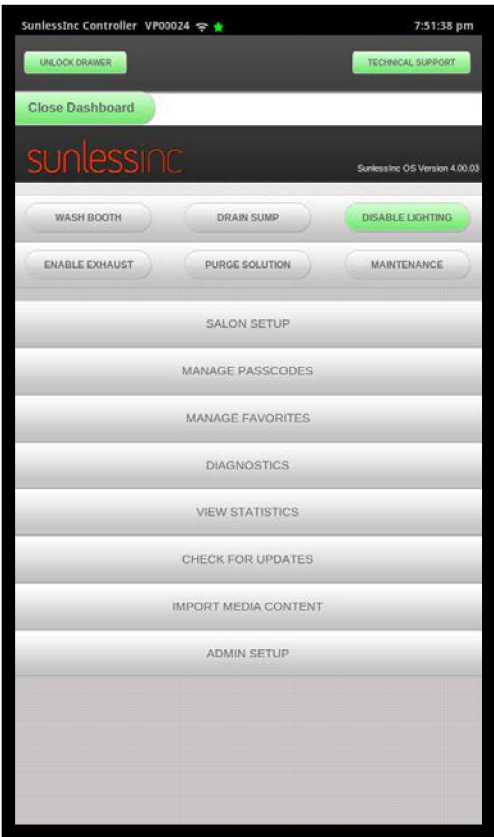
It is important to change all three codes and write them down in a safe place for future reference. To change the codes:

1. Go to the Dashboard on the Touchscreen Controller.
2. Input your Admin Password.

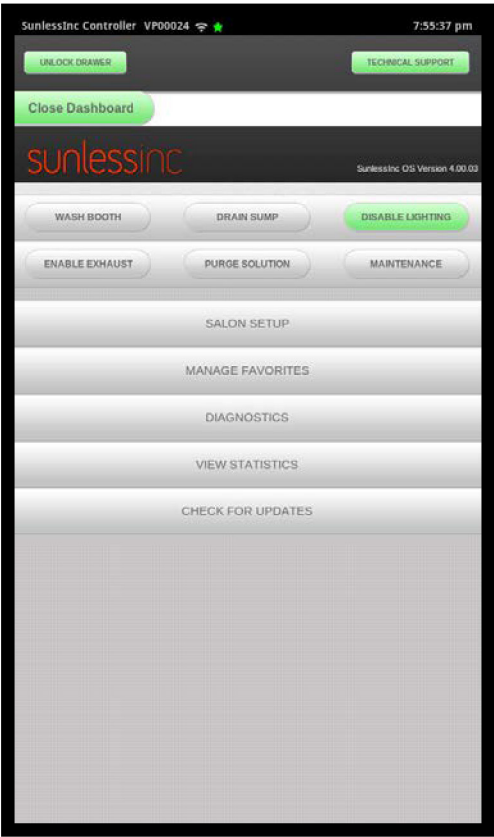




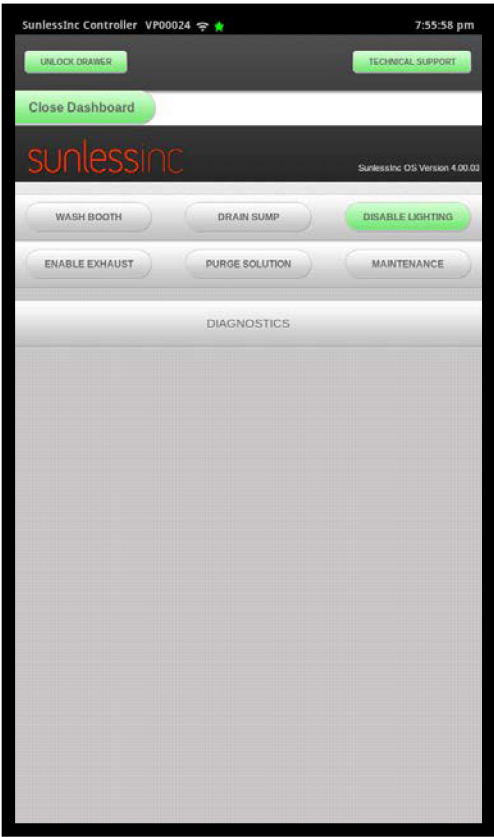
Manage Passcodes Screen



Available Admin Functions



Available Manager Functions



Available Staff Functions

3.5 SMART CONTAINER SYSTEM

Your VersaSpa Pro utilizes a Smart Container System. This innovative system reads information from each Bag-In-Box solution container to automatically set your machine to the factory recommended settings for each type of solution. In addition the Smart Container System provides the following benefits:

1. Expired Solution: Since the manufacture date and expiration date are stored on each container, the unit will warn you if you insert an expired container.
2. Changing solution slot locations: The unit will know if a different type of solution is inserted into a slot and will notify the operator and determine if the switch is intentional or was done by mistake. This feature makes it difficult to put the wrong solution in the wrong slot.
3. Session Builder and Favorites: Since the controller knows what kind of solution is in each slot, the solution name will be shown when selecting Favorites or using the Session Builder.

3.6 INSTALLING AND REMOVING SOLUTIONS

Your VersaSpa Pro comes with a solution drawer that can hold up to four different solution containers in each of the four slots. Slot #1 is closest to the drawer front. To install all Bag-in-Box Solution Containers for the first time it is important to do so while the machine is powered off. If doing one container only, the machine can be left on:

1. Go to the Dashboard on the Touchscreen Controller.
2. Input your Admin, Manager, or Staff Password.
3. Click the Unlock Drawer button at the upper-right part of the touchscreen.
4. Pull the drawer open.
5. Turn off power to the machine.
6. Remove the protective cover from the fitting on all of the boxes.
7. Orient the front of the box with the viewing window towards you, line up the fitting of the box with the mating fitting in the drawer, and using one hand on the lip of the clip by the fitting and the other on the top of the box, push down until it clicks in place. Repeat for all 4 boxes.
8. Power the machine back on.

To remove a container: simply lift up on the box by the clip until it snaps out of place. See the following diagram for slot locations and container orientation:



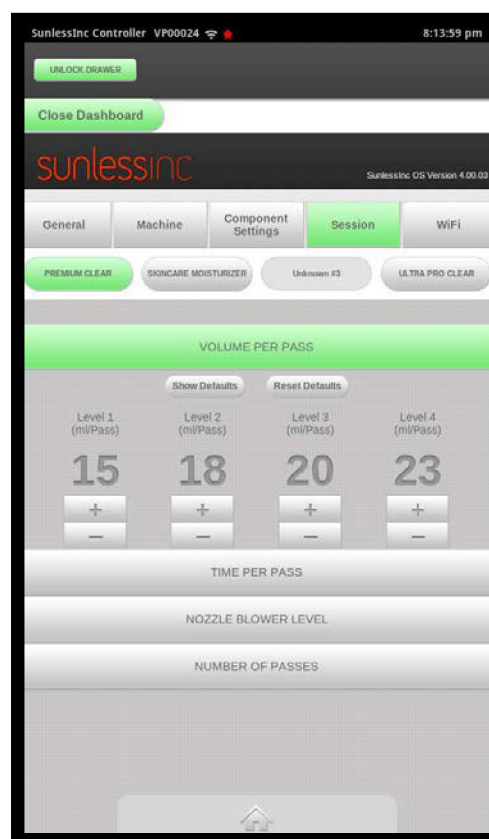
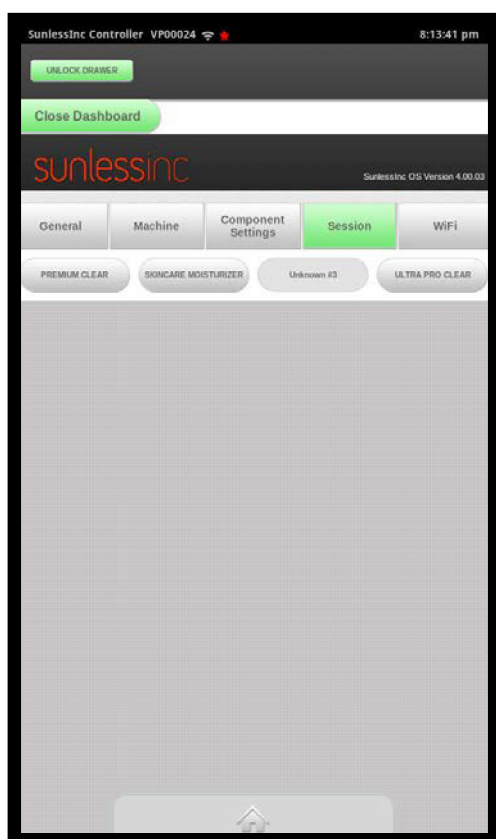
3.7 Setting Session Parameters

All Session Parameters can be modified from the Dashboard in the Salon Setup Screen. A Manager or Admin password is required to access the Salon Setup Menu.

The names of each solution in all four slots will be displayed and selecting the name will highlight it and allow the parameters for that solution to be modified. The recommended factory settings for each solution is programmed on the container but these settings can be modified based on your preferences within pre-defined limits. Use care when modifying any of these parameters.

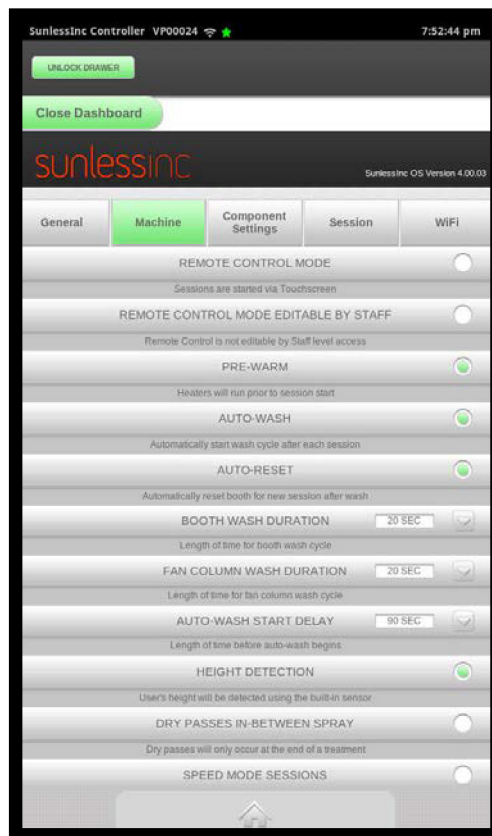
In Session Parameters, the following can be modified:

- **Volume Per Pass:** This is the amount of solution in milliliters that will be sprayed in one full pass from top to bottom. If a solution is set to 4 passes, and the volume per pass is 20ml, the complete session will spray 80ml of solution.
- **Time Per Pass:** This is the amount of time it will take the nozzles to move from the complete top to the bottom while spraying this solution. Increasing the Time Per Pass will slow down the nozzle movement while decreasing the Time Per Pass will speed up the nozzle movement. The Time Per Pass can be adjusted individually for Level 1, Level 2, Level 3, Level 4, and Dry Pass.
- **Nozzle Blower Level:** This will adjust how fast the nozzle blower runs and modifies the spray and atomization of the solution. The Nozzle Blower Level can be adjusted individually for Level 1, Level 2, Level 3, and Level 4. Use care when adjusting the nozzle blower levels as it can affect the tanning results.
- **Number of Passes:** This controls how many spray or dry passes per session are desired for each solution. For example, tanning solutions will be a 4 pass session and skincare solutions will be a 2 pass session. Also in this section, the number of dry passes can be set. There are two ways to set the dry passes in the VersaSpa Pro. The recommended way is for the nozzles to spray solution on the way down and while the user remains in that position, it will dry on the way up. It will do this for each pass. The other way is for all spray passes to be completed, then all dry passes to be completed. For the first way where dry passes are after each spray pass, the number in this setting will equal the number of additional dry passes at the end of the session. For the second way, it will equal the total number of dry passes that follow all of the consecutive spray passes. The setting to control how dry passes are configured are in the Machine Settings Tab of the Salon Setup page.



3.8 CUSTOMIZING MACHINE SETTINGS

Basic Machine Settings can be viewed and modified in the Machine Settings tab of the Salon Setup Screen. Below is a view of the Machine Settings Screen and a list of each setting and its description:



- **Remote Control Mode:** If Remote Control mode is turned off, sessions can be created and enabled from the touchscreen. If Remote Control mode is turned on, sessions can be initiated using a remote timer in one of two ways. The first option is to use the included T-MAX 3a that is modified to work with the VersaSpa Pro. When using T-MAX, a time in seconds is sent from the T-MAX manager between 1 and 99 seconds. The Versaspa Pro has an array stored on the SD Media card in the controller. The array is divided into two sections, one for all single sessions, and one for all Favorite sessions. As you modify Favorite sessions from your touchscreen to suit your salon's needs, the corresponding T-MAX code will be modified as well. Appendix A at the end of this manual lists the various default T-MAX codes and their corresponding sessions. The second option is to use it in Hybrid Timer Mode.

This mode is for use with non-T-MAX timer systems that simply apply a closed contact between two leads connected to the unit. When time is sent to the unit and the contacts are closed, it allows the salon staff to create and initiate a session using the Session Builder or Favorites functions from the Home Screen. These buttons will not be active until time is sent.

- **Pre-Warm:** With this enabled, after a session is activated, the heaters will blow warm air into the booth to help create a warmer environment for the user.
- **Auto-Wash:** With this enabled, the booth will automatically wash down after each session. The duration of wash down and the time delay before it starts after a session are described in the parameters below.
- **Auto-Reset:** When enabled, the booth will automatically reset after each session and also send a ready command to the T-MAX manager.
- **Booth Wash Duration:** This controls how long the wash cycle is for the booth walls and floor.
- **Fan Column Wash Duration:** This controls how long the wash cycle is for inside of the Fan Column and also the Lifetime Filter. Both will be rinsed and cleaned during this time.
- **Auto-Wash Start Delay:** This controls how much time after the end of a session that the wash cycle will begin.
- **Height Detection:** With Height Detection enabled, at the beginning of each session the nozzles will come down and detect the height of the user. It will use this height to automatically adjust the spray starting position for a full body, just face, or just leg session without the need to manually input the user's height. With this option disabled, it will spray the full height of the booth for each user independent of the user's height and for face and leg sessions, the user's height will have to be manually entered in the touch screen.

4.1 HOW TO TAN TANNING TIPS

- Shower and exfoliate skin prior to all VersaSpa Pro tanning sessions. Our specially formulated solution is applied and absorbed into the top layers of the skin and will fade with the natural exfoliation process of the skin.
- Remove all jewelry. Body piercing jewelry can remain.
- Bring along dark-colored, loose-fitted clothing to wear after tanning (preferably cotton). All other solutions besides the Bronzer Tanning solution will not rub off on clothes.
- Wait at least 6 hours before showering, moisturizing, or participating in any strenuous activity.

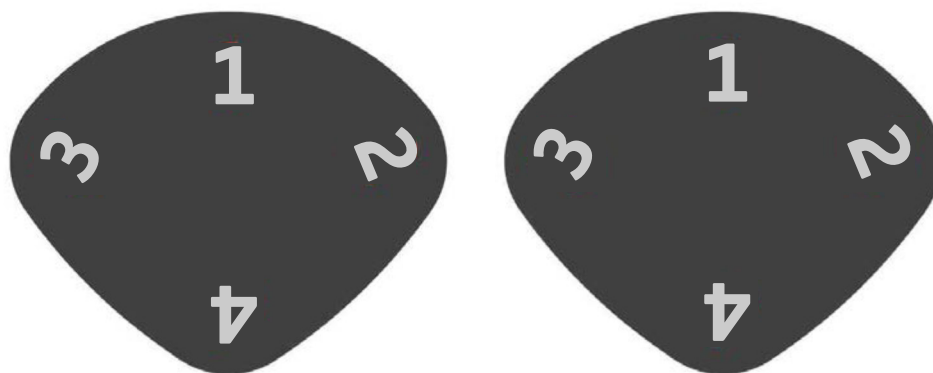
Application Process Safety Warnings:

- CAUTION: Slippery Conditions. Move slowly and use extreme care to avoid slipping after applying barrier cream to hands and feet and when moving inside and around the VersaSpa Pro booth.
- CAUTION: Consult physician before using the VersaSpa Pro booth if you are pregnant or if you think you may be pregnant.
- See Preface Section of this document for additional Warnings/Cautions before using the VersaSpa Pro booth.
- FDA Recommendation on DHA: The active ingredient most often used in all sunless tanners including tinted moisturizers, self-tanners, and spray tan solutions is called DHA or dihydroxyacetone. DHA is a carbohydrate (monosaccharide sugar) compound approved by the FDA for use in externally applied sunless tanning solutions. For misting applications, the FDA recommends protective measures to prevent eye contact, inhalation or ingestion.

VersaSpa Pro Stances

The VersaSpa Pro typically uses a 4-position stance for tanning treatments and a 2-position stance for other applications. The number of sprays for each solution can be modified for each solution (see Section 3.7). It also can use two different types of drying sequences, one that dries after each spray pass or one that completes all dry passes after all the spray passes are complete. The number of dry passes can also be modified for each solution. Check with the salon operator for the exact number of spray and dry passes for each application.

Included on the base of the VersaSpa Pro are two foot locators, each having the numbers 1, 2, 3 and 4. To simplify the process during the spray session, the automated voice instructions will tell you what number your toes should be on and what number your heels should be on.



4-Position Stance

Step 1. Once in the VersaSpa Pro application area, make sure the unit is properly reset by visually checking that the green start button (located on the spray nozzle column inside the VersaSpa Pro spray booth) is blinking slowly. If the green start button is not blinking slowly, notify salon operator.

Step 2. If the VersaSpa Pro booth is properly reset (see Step 1), remove jewelry and makeup, then disrobe. Apply nose filters and lip balm.

Step 3. Put on your hair cap (position cap slightly behind hairline and ears) and foot coverings (if foot coverings are available and desired).

Step 4. Apply blending lotion to palms (if desired), cuticles of fingers, fingernails, between fingers, bottom of feet, and between toes (if not using foot protection). Avoid touching any part of the body after applying blending lotion.

Step 5. Enter the VersaSpa Pro application area.

Step 6. Start in the position 1 stance (see Position #1 figure below), standing with your toes on #1 and your heels on #4.

Step 7. Once in the proper position, press the green start button (located on the spray column) to initiate the 4 misting cycles and dry cycles

Note: VersaSpa Pro performs 4 misting cycles, which correspond to 4 recommended positions (see figures below). The misting cycle lasts approximately 7 seconds and starts from the top and moves down on the first cycle. Next it will begin a 12 second dry pass on the way up while you remain in this position.

Step 8. After the first misting and drying cycle is complete, follow the voice guided instructions and move to the position 2 stance (see Position #2 figure below) and stand with your toes on #2 and your heels on #4. It will now spray you on the way down, pause, and then dry you while the nozzles are moving back up.

Step 9. After the second misting and drying cycle is complete, follow the voice guided instructions and move to the position 3 stance (see Position #3 figure below) and stand with your toes on #3 and your heels on #4. It will now spray you on the way down, pause, and then dry you while the nozzles are moving back up.

Step 10. After the third misting and drying cycle is complete, follow the voice guided instructions and move to the position 4 stance (see Position #4 figure below) and stand with your toes on #4 and your heels on #1. It will now spray you on the way down, pause, and then dry you while the nozzles are moving back up.

Step 11. After the fourth misting and drying cycle is complete, follow the voice guided instructions for any additional dry passes. If there are additional dry passes, you will be guided to remain in this position for the first additional dry pass and then it will guide you to turn around into position 1 with your toes on #1 and your heels on #4 for your final dry pass.

Step 12. Exit the VersaSpa Pro and remove hair cap, foot protection, nose filters, and any other protective items, then discard them.

Step 13. Wipe blending lotion off hands (if used) using a towel or tissue. (To avoid potential streaking, make sure the towel is not the same one used to remove excess blending lotion prior to tanning.)

Step 14: Get dressed, put all jewelry back on if necessary, and start enjoying your beautiful VersaSpa Pro application.

Note: The VersaSpa Pro you are using may have a different sequence for the dry passes where it will perform all misting passes first, then perform all drying passes at the end. Simply follow the voice guided instructions to complete the session.

Note: Remember, do not shower for 4-6 hours after tanning to allow the solution to absorb into your skin.



Position #1



Position #2



Position #3



Position #4

2-Position Stance

Step 1. Once in the VersaSpa Pro application area, make sure the unit is properly reset by visually® checking that the green start button (located on the spray nozzle column inside the VersaSpa Pro spray booth) is blinking slowly. If the green start button is not blinking slowly, notify salon operator.

Step 2. If the VersaSpa Pro booth is properly reset (see Step 1), remove jewelry and makeup, then disrobe. Apply nose filter and lip balm.

Step 3. Put on your hair cap (position cap slightly behind hairline and ears) and foot coverings (if foot coverings are available and desired).

Step 4. Apply blending lotion to palms (if desired), cuticles of fingers, fingernails, between fingers, bottom of feet, and between toes (if not using foot protection). Avoid touching any part of the body after applying blending lotion.

Step 5. Enter the VersaSpa Pro application area.

Step 6. Start in the position 1 stance (see Position #1 figure below), standing with your toes on #1 and your heels on #4.

Step 7. Once in the proper position, press the green start button (located on the spray column) to initiate the 2 misting cycles and dry cycles.

Note: The VersaSpa Pro will perform 2 misting cycles, which correspond to 2 recommended positions (see figures below). The misting cycle lasts approximately 7 seconds and starts from the top and moves down on the first cycle. Next it will begin a 12 second dry pass on the way up while you remain in this position.

Step 8. After the first misting and drying cycle is complete, follow the voice guided instructions and move to the position 2 stance (see Position #2 figure below) and stand with your toes on #4 and your heels on #1. It will now spray you on the way down, pause, and then dry you while the nozzles are moving back up.

Step 9. After the second misting and drying cycle is complete, follow the voice guided instructions for any additional dry passes. If there are additional dry passes, you will be guided to remain in this position for the first additional dry pass and then it will guide you to turn around into position 1 with your toes on #1 and your heels on #4 for your final dry pass.

Step 10. Exit the VersaSpa Pro and remove hair cap, foot protection, nose filters, and any other protective items, then discard them.

Step 11. Wipe blending lotion off hands (if used) using a towel or tissue. (To avoid potential streaking, make sure the towel is not the same one used to remove excess blending lotion prior to tanning.)

Step 12: Get dressed, put all jewelry back on if necessary, and start enjoying your beautiful VersaSpa Pro application.

Note: The VersaSpa Pro you are using may have a different sequence for the dry passes where it will perform all misting passes first, then perform all drying passes at the end. Simply follow the voice guided instructions to complete the session.

Note: Remember, do not shower for 4-6 hours after tanning to allow the solution to absorb into your skin.



Position #1



Position #2

4.2 SETTING YOUR FAVORITES

Your VersaSpa Pro makes it easy to create and use Favorites. Favorite Sessions are a group of back-to-back treatments. There can be up to four treatments and each treatment can use any of the 4 available solutions, at any of the 4 levels, and for either a body, face or leg area. For example, a popular favorite is to have a double spray on the legs so treatment 1 can be a Pro Bronzer, Full Body, Level 3 and treatment 2 can be a Pro Bronzer, Just Legs, Level 2. The combinations are endless and can be tailored to meet you and your clients' needs. There are Favorites already pre-loaded on your VersaSpa Pro and are listed in Appendix A. It is easy to add Favorites or Modify existing Favorites. If using T-MAX in your salon, each Favorite will have a T-MAX time code associated with it and can be viewed looking at the Favorites screen on your touchscreen controller.

Modifying Existing Favorites

To modify an existing Favorite:

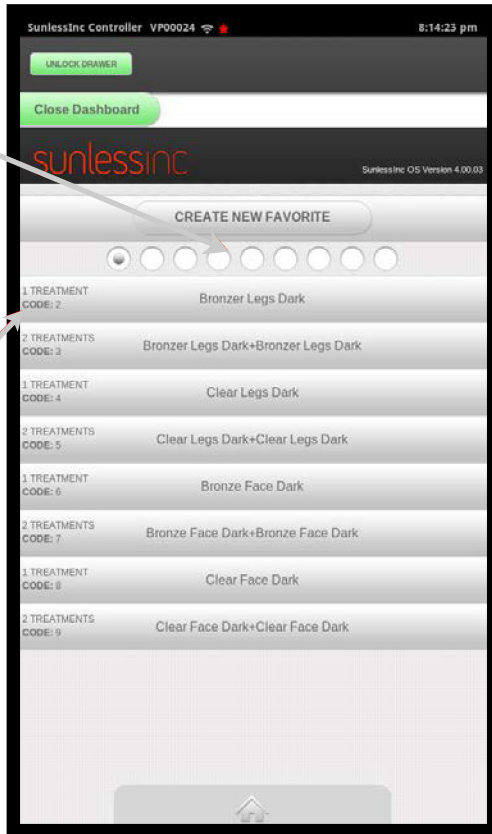
1. Go to the Dashboard on the Touchscreen Controller.
2. Input your Admin Password.
3. Select the Manage Favorites Button.
4. There are up to 6 Favorites per screen and swiping left or right will move between screens. The number of screens are shown by the number of dots above the first Favorite on the screen.
5. Find the Favorite you want to modify and select it.
6. After selecting the Favorite you have the option to Edit or Delete.
7. Select the Edit button.
8. From here you can re-name the Favorite or edit/delete any of the treatments that are already set.
9. Select the treatment you want to modify and select the Solution Type, the Body Part, and the Level for that treatment.
10. When all treatments are modified and the favorite is what you want, select the Enter button at the bottom left of the screen, or to discard all changes, select the Cancel button.

Section 4

Using Your VersaSpa Pro

Favorite
Screen
Shown

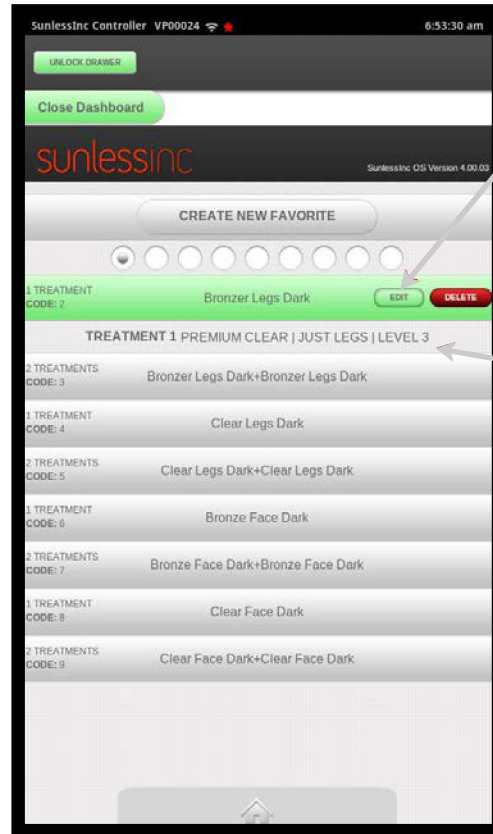
T-MAX
Code
Shown
Here



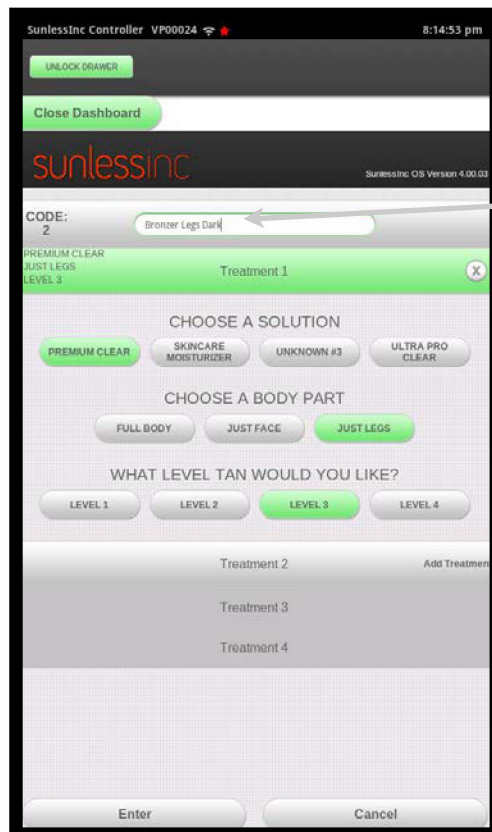
Favorite Screen #1

Select
Edit
Button

Favorite
Details
Shown



Bronzer Legs Selected



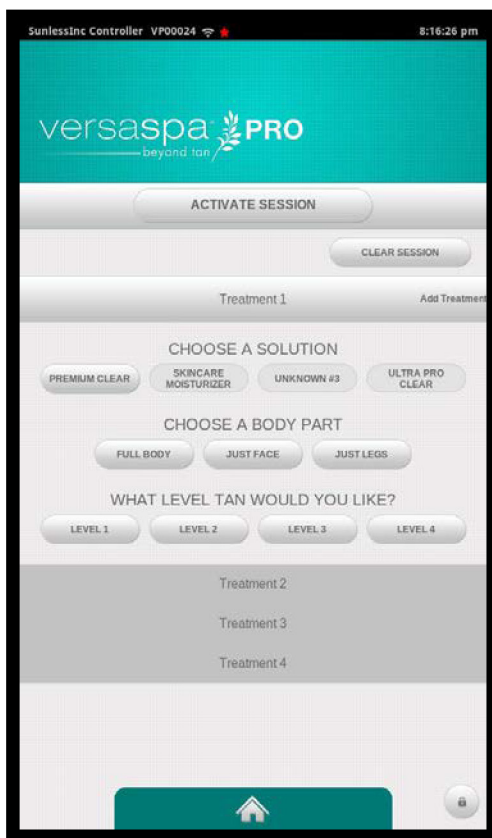
Edit Mode

Favorite
Name
Box

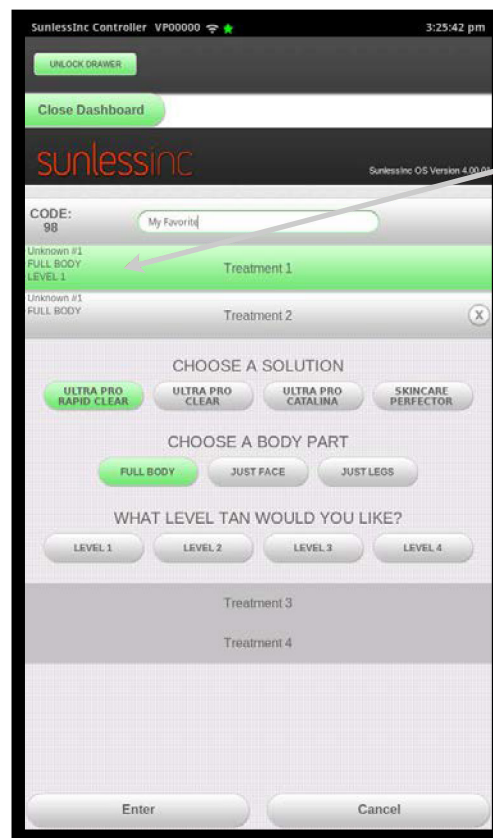
Adding Favorites

To add a Favorite:

1. Go to the Dashboard on the Touchscreen Controller.
2. Input your Admin Password.
3. Select the Manage Favorites Button.
4. Select the Create New Favorite Button at the top.
5. Select in the Favorite Name Box to assign a name to this Favorite.
6. Enter all the parameters for Treatment 1: Solution, Body Part, and Level.
7. Select the Treatment 2 box and enter all the parameters for Treatment 2.
8. If desired, enter all the parameters for Treatment 3 or 4.



Treatment 1 Details

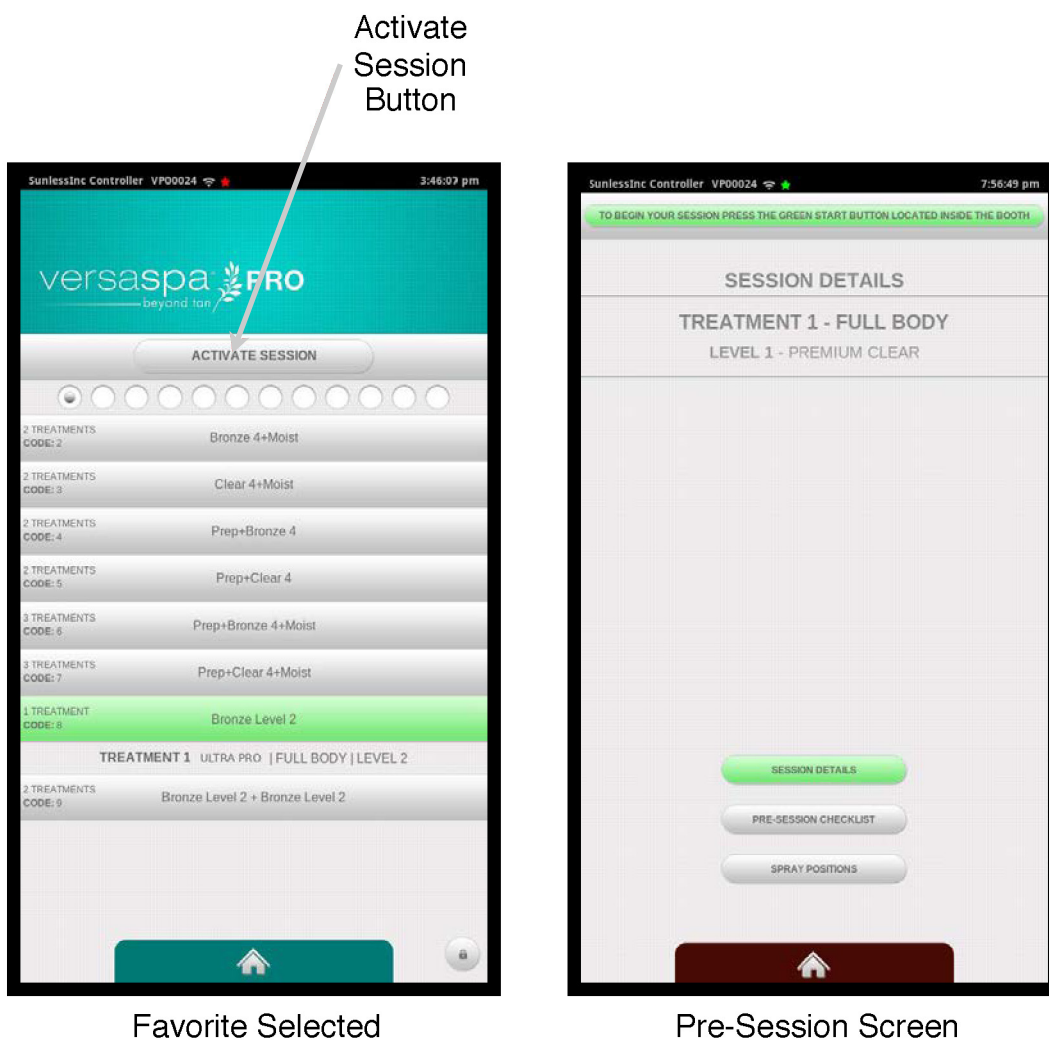


Treatment 2 Details

4.3 STARTING A SESSION USING FAVORITES

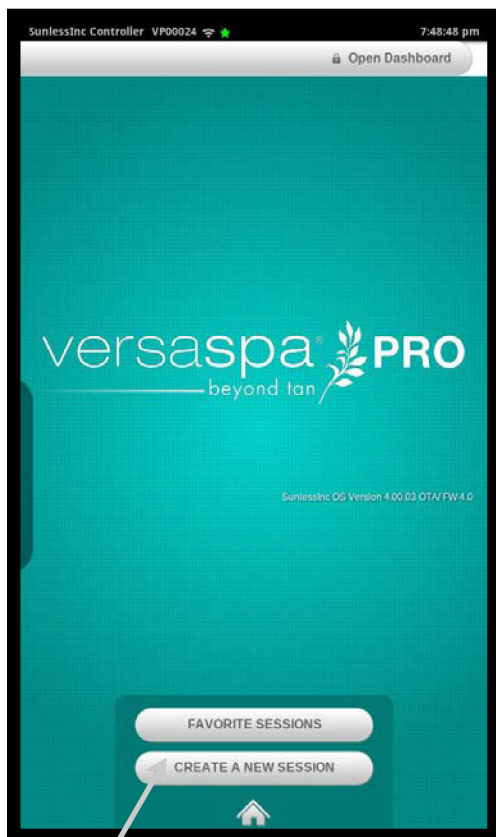
If you are not using a remote timer such as T-MAX, select the Favorites Button from the Home Screen. There will be 6 Favorites listed per screen and you can swipe left or right to navigate through the different Favorite screens. Locate the Favorite Session you wish to perform and select it. After selecting the Favorite, it will expand to show the details of the Favorite for your review. When ready to begin, select the Activate Session button at the top and the unit will go into ready mode. When the user is ready they can enter the booth and press the flashing green button to begin their session.

Also on the touchscreen at this time are options for the user to view the Session Details, view the Pre-Session Checklist, review the spray positions, or watch the Instructional Video.

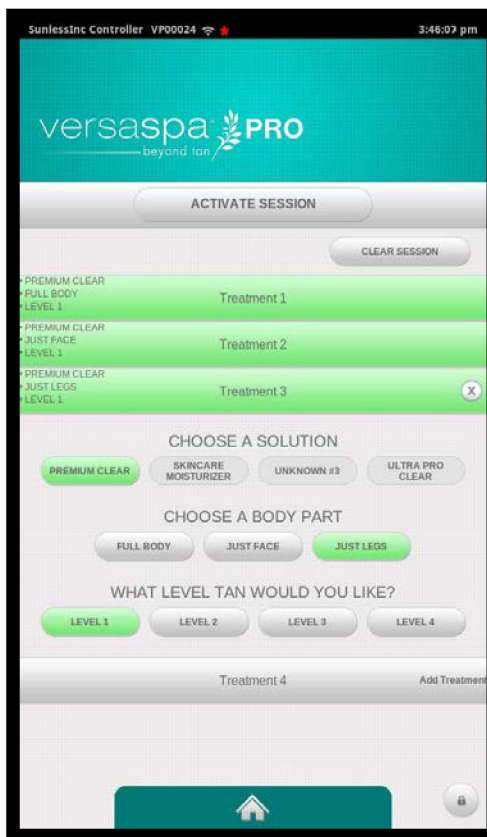


4.4 STARTING A SESSION USING SESSION BUILDER

If you are not using a remote timer such as T-MAX, select the Create A New Session button from the Home Screen. Building a custom session is similar to creating a Favorite as described earlier. Simply select the details for each desired treatment, and when finished, select the Activate Session button and the unit will be ready to perform the treatment.



Create New
Session Button

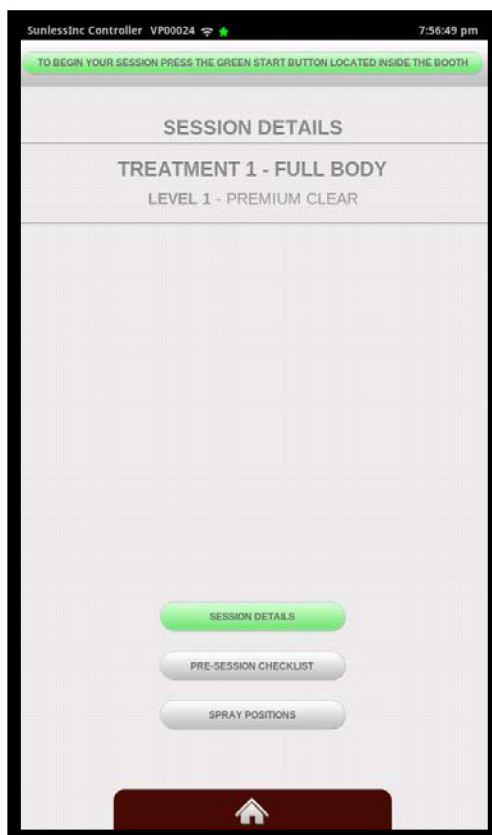


Three Treatments Created,
Ready to Activate

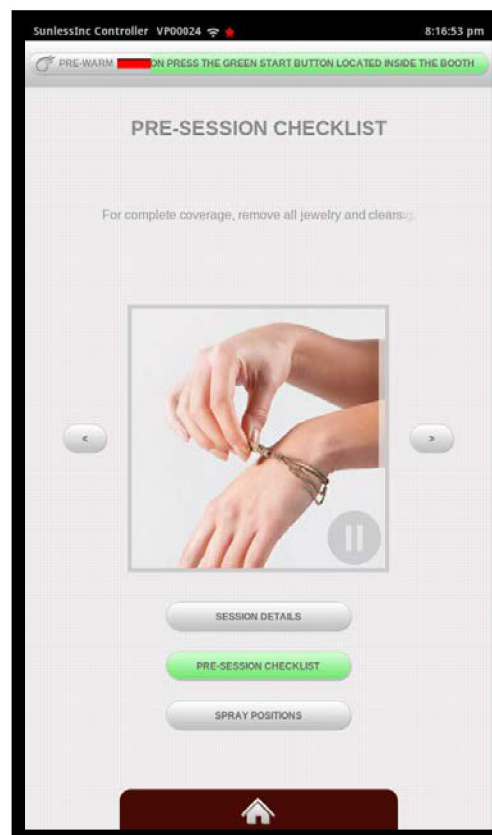
4.5 STARTING A SESSION USING T-MAX

If you are using a T-MAX and it is set up properly as described in Section 2.5, and your Salon Management Software is set up with the proper codes and pricing, simply enter the time code in your Salon Software that corresponds to the desired session on the VersaSpa Pro. Appendix A lists the codes that come standard with the machine. If you create or modify any Favorites, they will be different from the codes that came with the machine. You can review the Favorites and associated T-MAX codes by going to the Manage Favorites section of the Touchscreen. Codes 1-39 will all be single session codes corresponding to Solutions 1-4, Levels 1-4, and Full Body, Just Face, or Just Legs. Codes 40-99 will be Favorite sessions that include multiple treatments but can also include single sessions if a Favorite was programmed that way.

After the code is sent, the machine will go to ready mode as shown below and the user can now enter the booth and press the flashing green start button or choose to view Pre-Session Details, View the Spray Positions, or watch the Instructional Video.



Session Ready Screen



Pre-Session Checklist
Shown

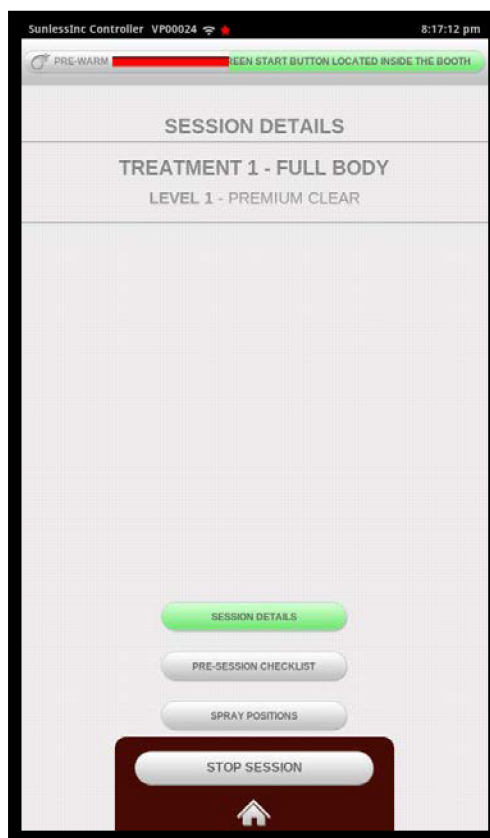
4.6 STARTING A SESSION USING A CLOSED CONTACT TIMER

If you are using a non-T-MAX timer system, it is still possible to use your timer as a security mechanism to activate your VersaSpa Pro. Basically, when time is sent to the machine, it will allow you to select a Favorite Session or Create A New Session as described in Sections 4.3 and 4.4. We recommend sending a time value of between 2 and 8 minutes maximum. You can also assign different pricing in your Salon Software for 2, 3, 4, 5, 6, 7 and 8 second codes and have them correspond to different types of sessions.

Make sure you let your installer know if it will be set up this way so they can properly connect your timer system to the VersaSpa Pro controller.

4.7 CANCELING A SESSION

At any time after a session is activated, it can be easily cancelled by pushing the Home Button at the bottom of the screen and selecting the Stop Session in the pop-up dialogue box. Also if using a T-MAX system, simply send a zero reset command



Stop Session Shown

5.1 REPLACING AN EMPTY SOLUTION CONTAINER WITH THE SAME TYPE

Your VersaSpa Pro and its Smart Container System instantly recognizes when a solution container is removed or inserted into any of the 4 solution slots. If you remove an empty solution container, the controller will sound an audible “beep”, signaling it has recognized the container is removed. When you replace it with the same type of solution, the machine will recognize this, sound the audible “beep” again, and display a notification on the touchscreen that it has recognized the same solution type, then automatically fill the solution reservoir and is ready to continue.

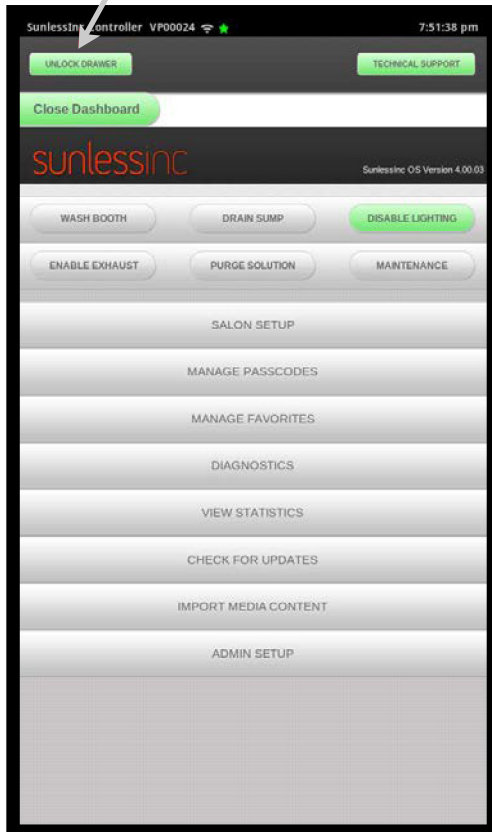
To open the drawer and replace a solution container:

1. Go to the Dashboard on the Touchscreen Controller.
2. Input your Admin, Manager, or Staff Password.
3. Click the Unlock Drawer button at the upper right part of the touchscreen.
4. Pull the drawer open.
5. Remove the empty container by lifting up on the box by the clip until it snaps out of place and recycle the old box.
6. Select the Close Button on the message screen that appears.
7. Remove the protective cover from the fitting on the new box.
8. Orient the front of the box with the viewing window towards you, line up the fitting of the box with the mating fitting in the drawer, and using one hand on the lip of the clip by the fitting and the other on the top of the box, push down until it clicks in place.
9. On the next message screen, select the Fill Reservoir button to make sure the solution reservoir is filled.
10. When the reservoir is filled, a message will be displayed that the new solution is now ready to use. Select the Finish button and the new container is ready.
11. Close the drawer.

*See Screen Images Below:

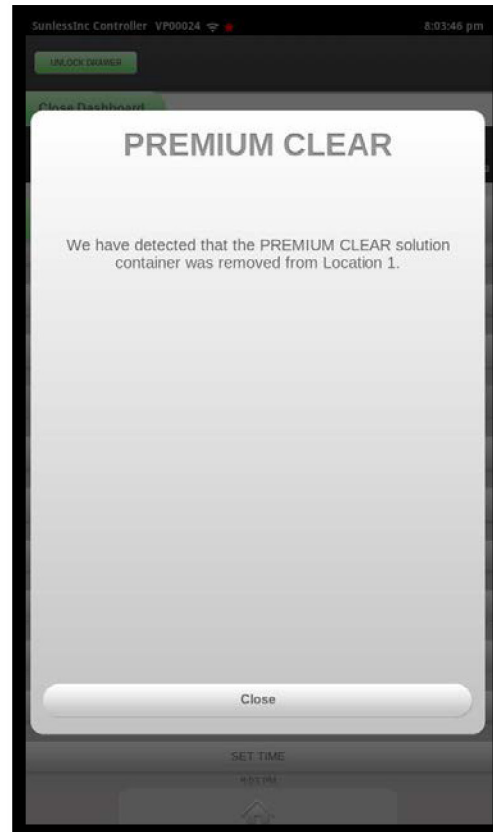
Section 5

Unlock Drawer
Button

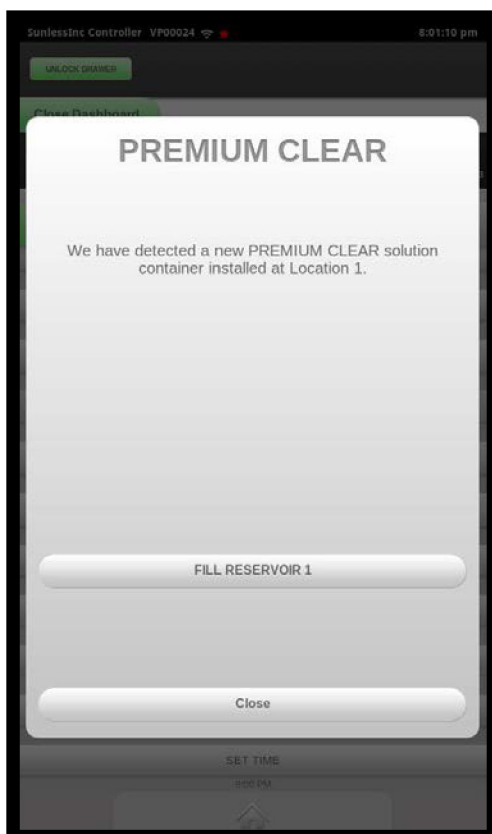


Main Dashboard: Unlock Drawer

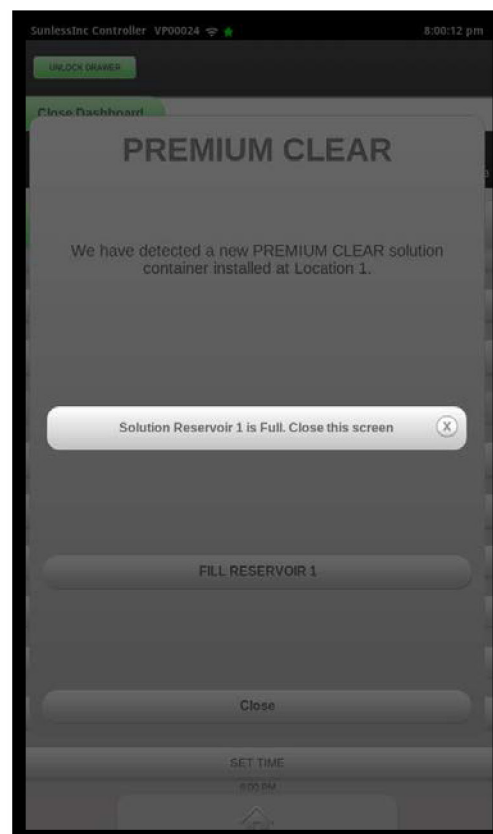
Adding and Changing Solutions



Solution Removed Message



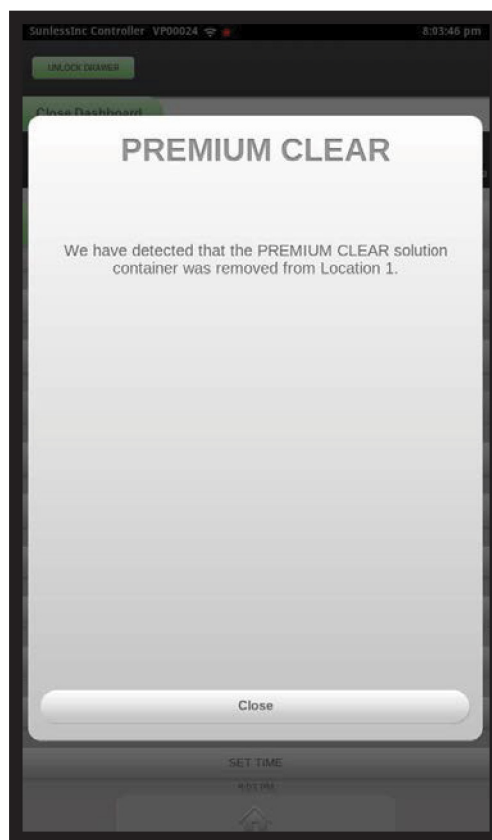
Solution Added Message



Reservoir Fill Complete

5.2 CHANGING SOLUTION TYPES

If you wish to change the type of solution in any of the 4 solution slots, it will be necessary to completely purge the internal solution reservoir and solution lines so that there is no cross-mixing of the old solution with the new solution. Remove the solution box to be changed and the following message will be displayed on the touchscreen:

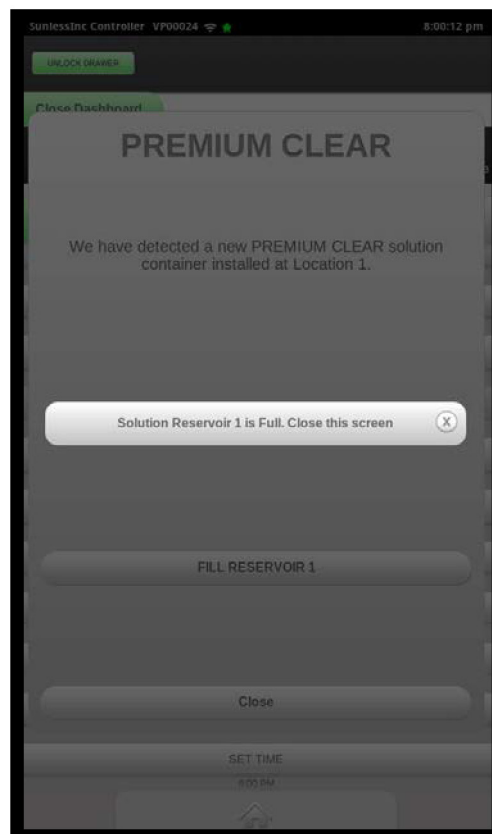


To continue with the replacement:

1. With the container still removed, press the close button pictured above. Then at the top of your screen press the purge solution button and select the slot that you have just removed the solution from. Make sure the # of purge cycles is set to 12 and then press the purge button, this will initiate 12 full pumping cycles that will remove all of the original solution from the reservoir and the lines leading to the nozzles. This will take approximately 4.5 minutes.
2. When it is completed, select the Close button on the window.
3. Remove the protective cap from the new solution container and insert it into the machine. The following message will be displayed:



4. Press the fill reservoir button to fill the reservoir with the new solution.
5. When it is finished, the following message will be displayed, then press the close button.



6. After selecting the close button in the previous step, press the purge button at the top of your screen and select the new solution you have inserted. Change the number of Purge Cycles to 4, then select the Purge button to continue. This will now pump the new solution through the lines and to the nozzles.
7. Watch carefully as the solution fills the lines and begins to stream out of all 3 nozzles. After an initial delay, the streams should be uniform. If one or more streams are not uniform, contact Technical Support.
8. When it is done purging and everything looks fine, select the Close button on the purge screen and then close the drawer and run a few washdown cycles from the Main Dashboard screen to clean the floor of the purged solution.
9. Since you have changed solution types, you must now review all your Favorites and Salon Software settings to accommodate this new solution. Contact Technical Support if you need further assistance with this.

6.1 AUTOMATIC WASHDOWN

It is recommended that the VersaSpa Pro washdown be ran after every session as it will clean the walls, the floor, the exhaust filter, and the inside of the exhaust column. Auto Washdown can be enabled in the Machine Settings Tab of the Salon Setup Menu (see Section 3.9). Also the washdown can be manually activated from the main Dashboard screen.

6.2 BOOTH CLEANING

To keep your VersaSpa Pro looking its best, it is recommended that your VersaSpa Pro be wiped down at the end of every day with a soft towel and warm water. You can wipe down the walls, columns, base, roof, etc. The touchscreen can be cleaned with any standard computer monitor wipes or cleaner. NEVER use abrasive or caustic cleaners on your VersaSpa Pro as it will damage the finish of the components.

6.3 PRIMARY EXHAUST FAN FILTER CLEANING

Your VersaSpa Pro will automatically rinse the primary exhaust fan filter every time it performs a washdown but it is recommended that once a week it is removed and rinsed thoroughly with warm water. To do this, remove the filter as shown below and take to a utility sink. Rinse all sides with warm water, let dry and re-insert back into the machine.



6.4 SECONDARY EXHAUST FAN FILTER CLEANING

There is a secondary exhaust fan filter on the right side of your VersaSpa Pro that will trap any excess mist that passes through the primary filter. This foam filter is recommended to be cleaned weekly. To remove the filter, simply pull it out of its holder as shown below, rinse in warm water, squeeze it out to remove excess water and let dry. Once dry, put back in the machine.



6.5 SUMP PUMP FILTER BASKET CLEANING

There is a filter basket in the base at the spray column that catches large debris and keeps it out of the sump pump basing area. If this basket becomes clogged you will notice that the water in the base during a washdown will drain slowly. It is recommended that the filter basket is cleaned weekly or more often during heavy use and also if the base is draining slowly. To clean, simply grab the handle and pull up and outward from spray column as shown below and rinse with warm water until it is clean and replace.



6.6 HVLP BLOWER FILTER CLEANING

There is a single filter that cleans the intake air for both the Nozzle HVLP Blower and the Heater HVLP Blower on the left side of the spray column. This foam filter is recommended to be cleaned monthly or more often at high usage salons. To remove the filter, simply pull it out of its holder as shown below, rinse in warm water, squeeze it out to remove excess water and let dry. Once dry, put back in the machine.



6.7 SUMP PUMP BASIN CLEANING

The water from washing down your VersaSpa Pro will travel through the sump pump filter basket and into the sump pump basin inside the spray column. When the basin gets full, the sump pump will pump the water out of the basin and out to the drain.

When water and solution sit in the basin for long periods of time it may need to be manually cleaned. To clean the sump pump basin:

1. Turn off the power to the machine by pushing down the blue lever on the RCBO.
2. Remove the 4 screws that hold the lower spray column cover in place.
3. Lift the sump pump out of the basin and set aside.
4. Using towels, soak up the residual water in the basin.
5. Using a warm water, clean the basin area and also the under side of the sump pump, being careful not to bend or damage the components under the pump.
6. Replace sump pump and back spray column cover.
7. Turn Power back on.

Note: Another way to help keep your sump pump clean is to use Bio-Pure, an enzyme cleaner that you mix with water and pour into your sump pump through the filter area. You can order Bio-Pure from Innové online marketplace.



6.8 CLEANING AND PURGING SOLUTION LINES

It may be necessary to use Innové Purge Solution to help clean out solution lines if a machine has been sitting for a long period of time or for periodic maintenance. See Section 5.3 on Using Purge Solution for instructions.

6.9 NOZZLE CLEANING

The nozzles of your VersaSpa Pro will build up with solution over time and it is recommended that the air caps be removed along with the air cap retainers and rinsed in warm water once a month. To remove, loosen each of the 3 air cap retainers by turning counter-clockwise and set aside. Now you can take each air cap out and rinse with warm water along with the air cap collars. To re-assemble, line up the circular bump in the nozzle body with the small hole on the back side of the air cap and place the air cap back in the nozzle body and then hand tighten each of the air cap collars.

See illustration below:



6.10 POWERING DOWN BOOTH

Just like any electronic device, it is recommended to power down your booth and power it back up once a week.

6.11 TURNING OFF WATER SUPPLY TO BOOTH

It is recommended that the water supply to the booth be shut off nightly in case there is a faulty valve at the wall or hose coming to the booth to prevent flooding.

6.10 ORDERING REPLACEMENT PARTS

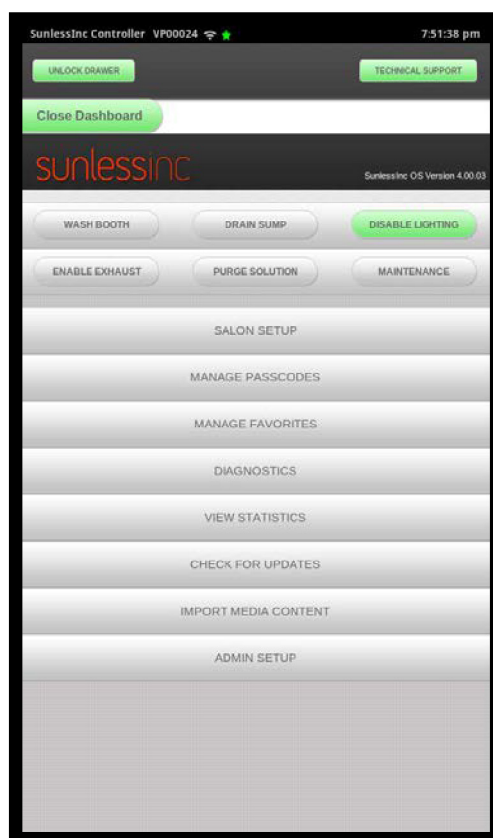
If your VersaSpa Pro needs service or replacement parts, contact Innové Technical Support Department at 1-855-450-3500.

7.1 VERSASPA PRO AND THE CLOUD

Your VersaSpa Pro has built in Wi-Fi functionality that allows your unit to communicate with Innové Cloud Service and will also allow you to receive automatic over-the-air updates. Further, you can also send tech support requests directly from the touchscreen controller to Innové Tech Support Department.

7.2 MAIN DASHBOARD SCREEN

Following is a list of all features within your VersaSpa Pro Dashboard. The main Dashboard screen as shown below is how it will appear if the Admin password was used to access the Dashboard. Section 3.4 describes what functionality is available to the Manager and Staff access levels.



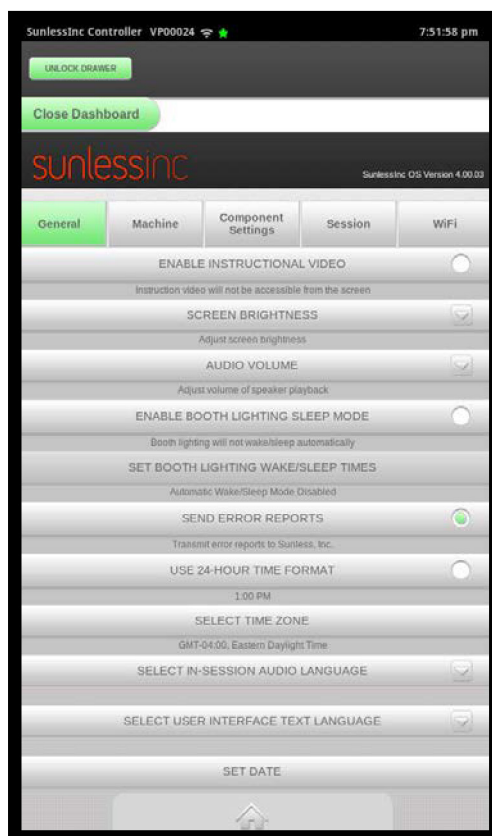
Main Dashboard Screen Functions:

- **Unlock Drawer:** Selecting this item will unlock the drawer for access to the solution containers.
- **Close Dashboard:** Selecting this will close the Dashboard.
- **Technical Support:** Selecting this will bring up a window that will allow you to fill in some basic information and send a support request directly to Innové Technical Support Department.
- **Wash Booth:** Begins the booth washdown cycle.
- **Drain Sump:** This function will run the sump pump in case of a rinse or sump pump fault to manually try to drain the sump basin.
- **Enable Lighting:** Selecting this will turn the lights on or off.
- **Purge Solution:** This will take you to the purging cycle as described in Section 5.2. The Purge function is used when changing solution types or for cleaning solution lines during maintenance.
- **Log Maintenance:** Shows a list of general required maintenance and allows for easy logging of those items. Also allows manual text input by a staff member or tech to describe any other work completed. The logs are stored on the controller and can be referenced in the future.

Main Dashboard Sub-Categories:

7.3 SALON SETUP:

The Salon Setup Menu is the place to set all machine parameters, component settings, session parameters, and connect to Wi-Fi. It consists of five tabbed sections including General, Machine, Component Settings, Session, and Wi-Fi. Below are screen shots of each section and descriptions of each setting:



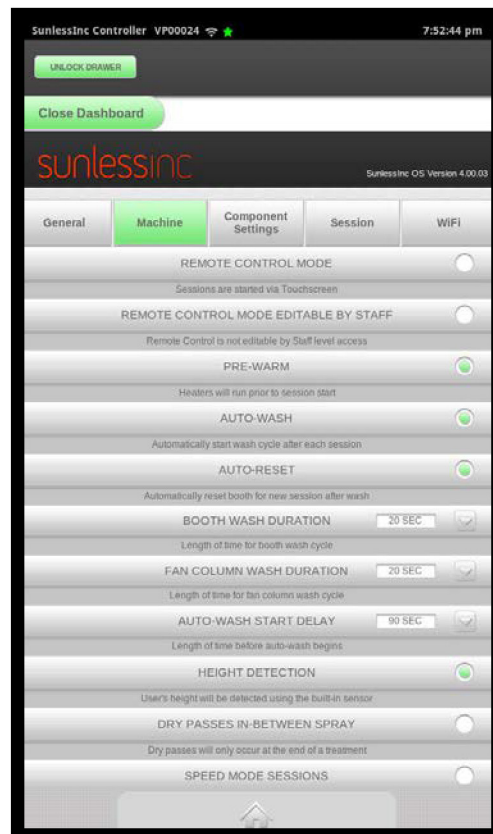
Salon Setup General Tab

7.3.1 GENERAL SETTINGS:

- **Allow Wi-Fi Access:** Turning this on will enable Wi-Fi connectivity. To connect to your Wi-Fi network, go to the Wi-Fi tab at the top of this screen.
- **Screen Brightness:** Adjusts the brightness of your touchscreen.
- **Audio Volume:** Adjusts the volume of the audio system. This will affect all voice prompts and other messages played through your speakers.
- **Enable Booth Lighting Sleep Mode:** To conserve energy and increase the life of your LED lighting, Sleep Mode can be enabled so that the lights will turn on and off at specified times while still leaving the machine powered on. The times can be set in the next option.
- **Set Booth Lighting Wake/Sleep Times:** This is the area to set the wake/sleep times of your lighting system. For example, you can set your lights to turn off at 10:00 PM and turn back on in the morning at 9:00 AM.
- **Send Error Reports:** Enabling this option will allow your machine to automatically send error reports to the Innové Tech Department. This will allow for much

faster service response times should there be an issue with your machine. Wi-Fi must be enabled and connected for this to function.

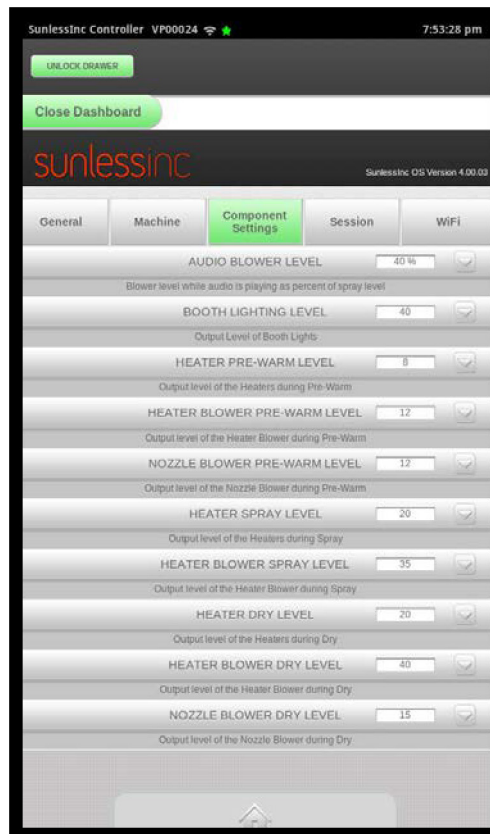
- Use 24-Hour Time Format: When enabled your system will use and display the time in the 24-hour format. When disabled, it will display the time in the 12-hour format.
- Select Time Zone: Select the time zone of your location.
- Set Date: Set the current date.
- Set Time: Set the current time. It is important that your time and date are set properly so that your reporting and tech support submissions are accurate.



Salon Setup Machine Tab

7.3.2 MACHINE SETTINGS

All settings in this section are outlined in Section 3.8 of this manual.



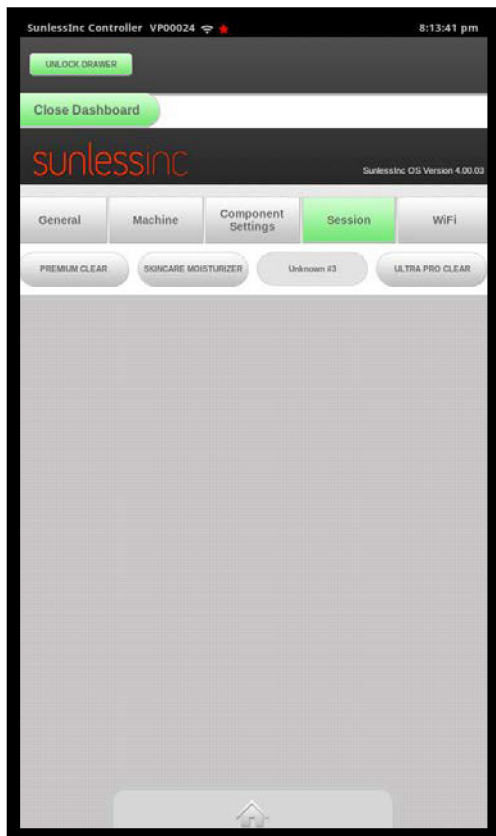
Salon Setup Component Settings Tab

7.3.3 COMPONENT SETTINGS:

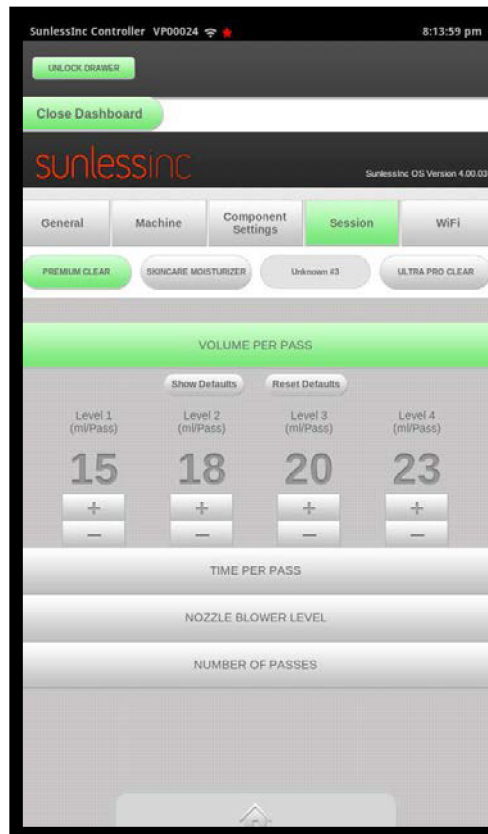
The settings in this section control important components of your machine. Use care when adjusting these settings. Consult an Innové Tech before making any modifications to the settings in this section.

- **Audio Blower Level:** This value is a percentage of the nozzle and heater blower levels and will reduce these levels by this percentage when any audio prompts are playing. This allows the client to hear the audio prompts better with less blower noise.
- **Heater Pre-Warm Level:** If Pre-Warm is enabled in the Machine Settings screen in Salon Setup (See Section 3.8), the heaters will turn on to warm the interior of the booth when a session is activated. This level adjusts the heat intensity during this time.
- **Heater Blower Pre-Warm Level:** Same as above, this will adjust the Heater Blower level during Pre-Warm.
- **Nozzle Blower Pre-Warm Level:** The nozzles will also turn on if Pre-Warm is enabled in the Machine Settings screen in Salon Setup (See Section 3.8). This setting controls the speed of the nozzle blower during this time.
- **Heater Spray Level:** This level adjusts the heat intensity while solution is being sprayed.

- Heater Blower Spray Level: This level adjusts the heater blower speed while solution is being sprayed.
- Heater Dry Level: This level adjusts the heat intensity during a dry pass.
- Heater Blower Dry Level: This level adjusts the heater blower speed during a dry pass.
- Nozzle Blower Dry Level: This level adjusts the speed of the nozzle blower during a dry pass.



Salon Setup Session Tab View 1



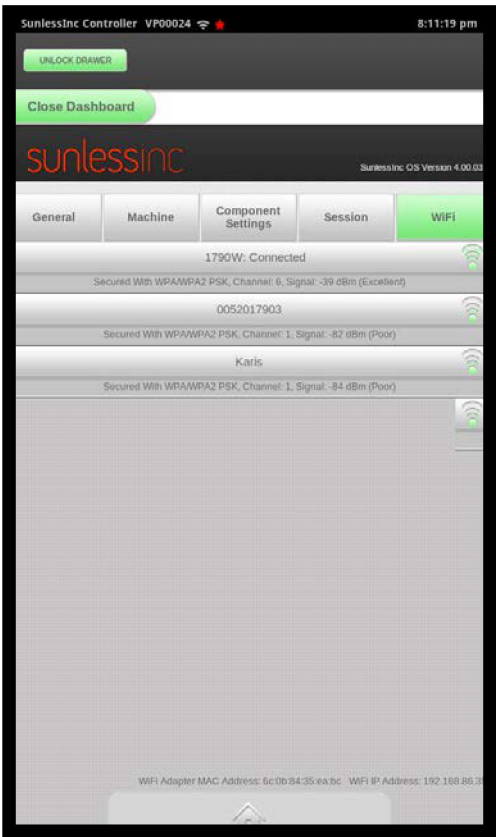
Salon Setup Session Tab View 2

7.3.4 SESSION PARAMETERS:

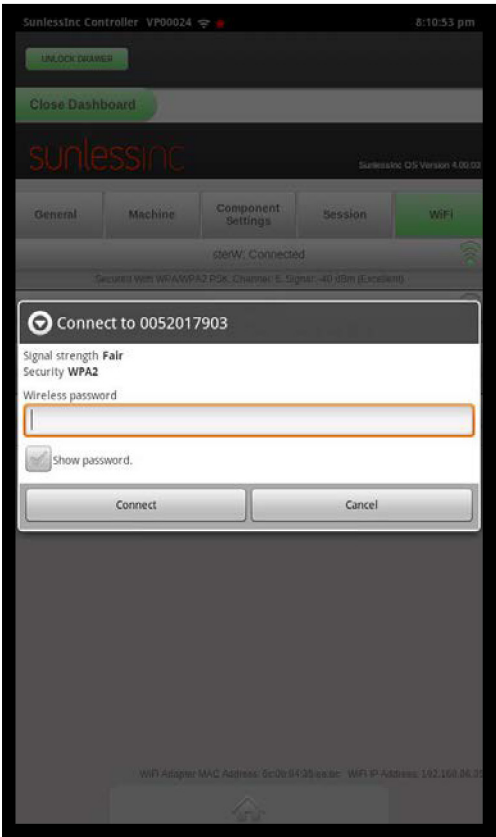
All settings in this section are outlined in section 3.7 of this manual.

7.3.5 WI-FI:

This section allows you to connect to your salon’s Wi-Fi network and view the IP address of your current connection. See Section 3.2 of this manual for complete instructions.



Salon Setup Wi-Fi Tab View 1
Showing Available Networks



Salon Setup Wi-Fi Tab View 2
Connecting to a Network

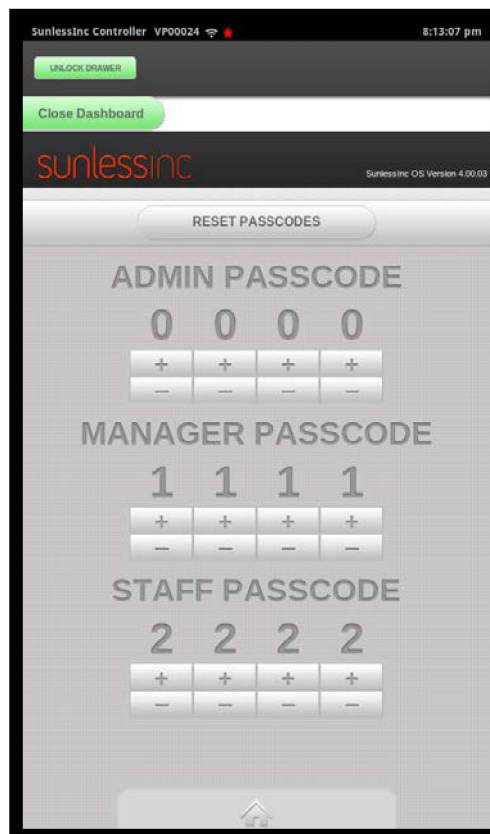
7.4 MANAGE PASSCODES:

Your VersaSpa Pro allows you to set three different levels of access to the control system. The three levels are:

1. Admin: All functions, settings, and parameters are accessible. The default code is 0000.
2. Manager: All functions of the Admin except Admin Setup, Manage Passcodes, Manage Security Keys, Importing Media Content, and Tech Utilities. The default code is 1111.
3. Staff: This level is limited to opening the drawer, changing solutions, washing the booth manually, enabling/disabling the interior lighting, checking for updates, viewing the owner's manual and getting tech support. The default code is 2222.

It is important to change all three codes and write them down in a safe place for future reference. To change the codes:

1. Go to the Dashboard on the Touchscreen Controller.
2. Input your Admin Password.
3. Click the Manage Passcodes Button.
4. Enter a new passcode for all three levels.



Manage Passcodes Screen

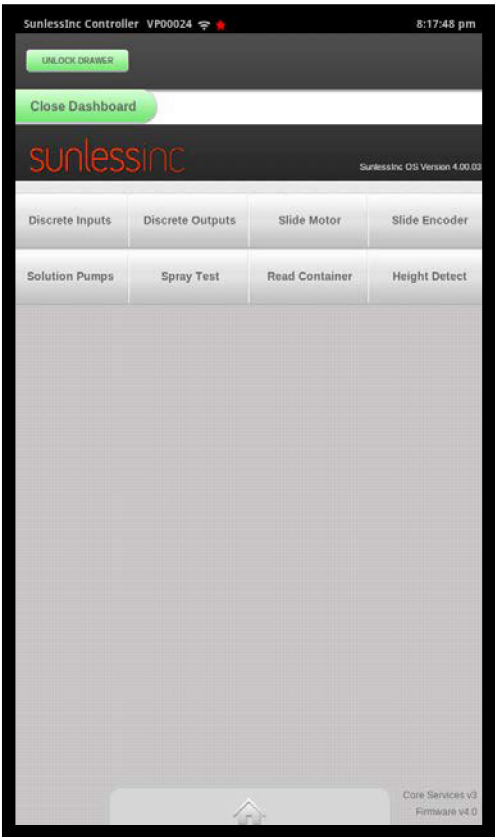
7.5 MANAGE FAVORITES:

Refer to Section 4.2 of this manual for details on managing, creating, and deleting Favorites.

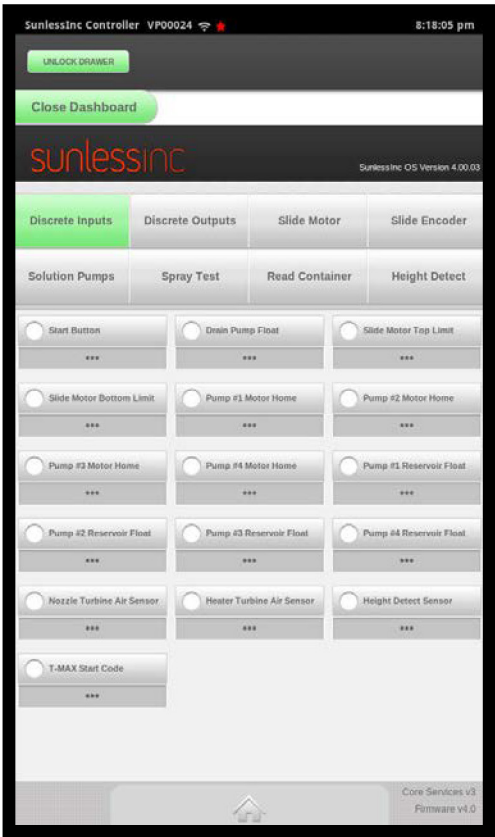
7.6 DIAGNOSTICS:

The Diagnostics section of the Main Dashboard is used for testing and troubleshooting individual components of your machine and is organized into eight main categories:

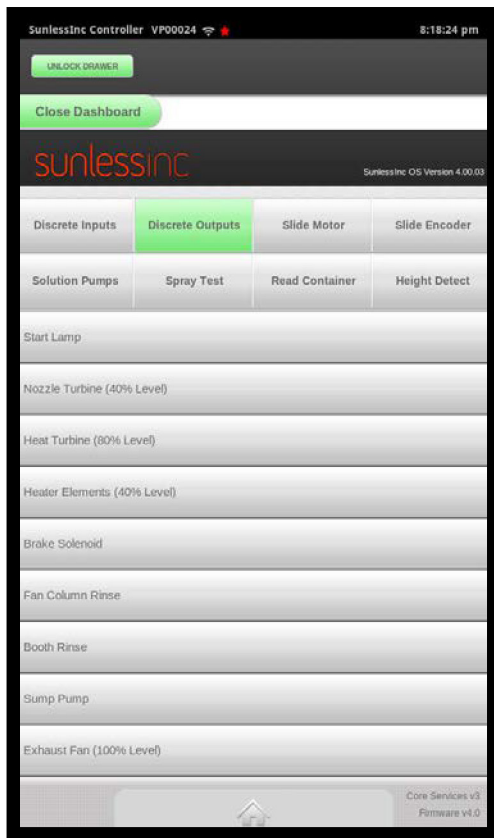
- Discreet Inputs: Allows you to test the function for input devices to the controller such as the Start Button, Drain Pump Float Switch, Slide Motor Top Limit Switch, Slide Motor Bottom Limit Switch, Solution Pumps 1-4 Home Switches, Solution Reservoirs 1-4 Float Switches, Nozzle Turbine Air Sensor, Heater Turbine Air Sensor, Height Detect Sensor, and the T-MAX Start Code.
- Discreet Outputs: Allows you to momentarily turn on specific outputs of the machine to verify they are working properly including: The Start Button Light, Nozzle Turbine, Heater Turbine, Heater Elements, Brake Solenoid, Fan Column Rinse Solenoid, Booth Rinse Solenoid, Sump Pump, Exhaust Fan, and Solution Reservoir Solenoids 1-4. Use your finger to swipe up or down in this screen to view all options.



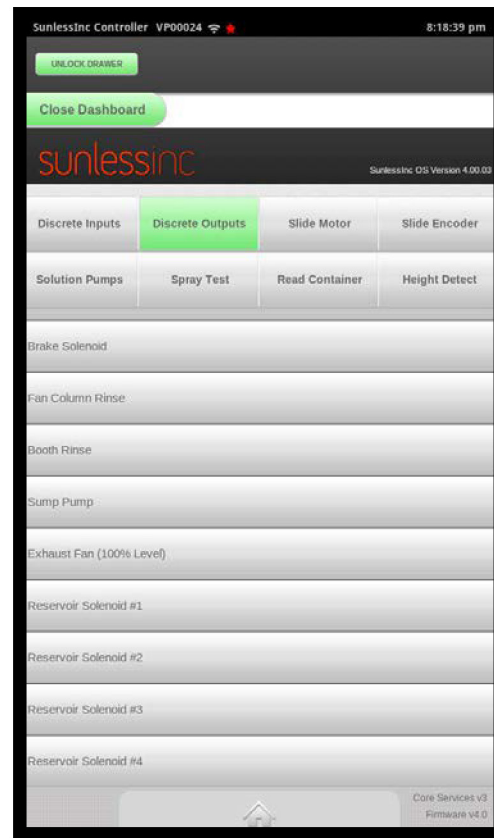
Main Diagnostics Screen



Direct Inputs Screen

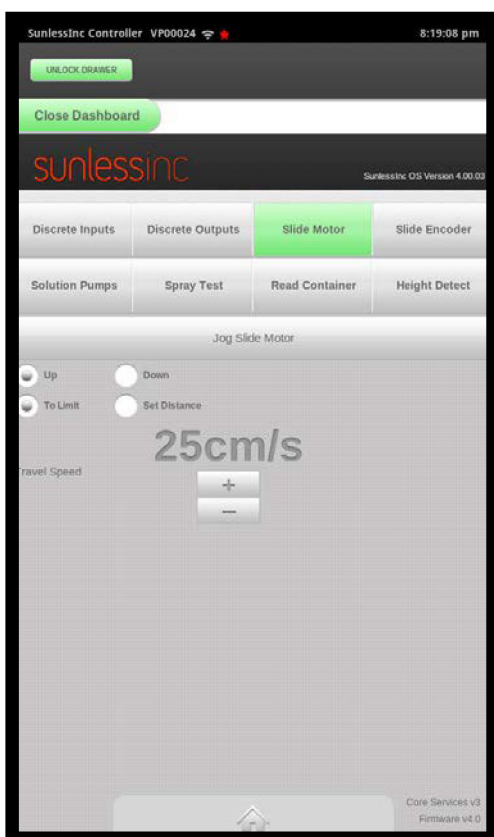


Discreet Outputs Screen 1

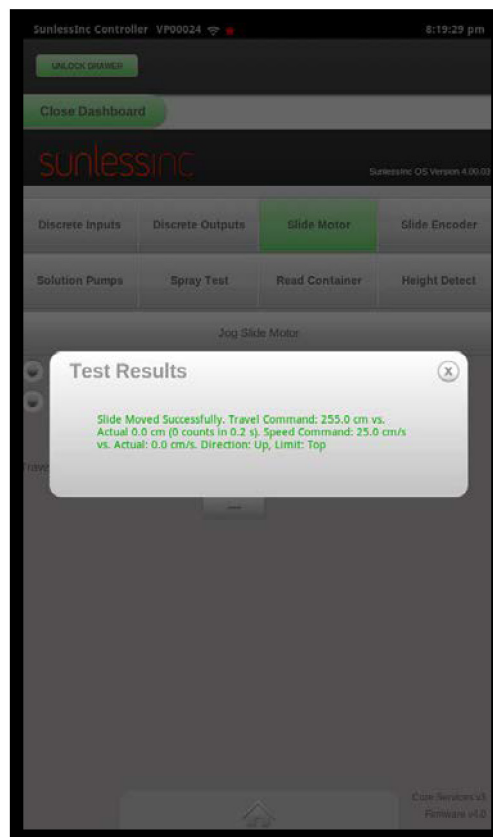


Discreet Outputs Screen 2

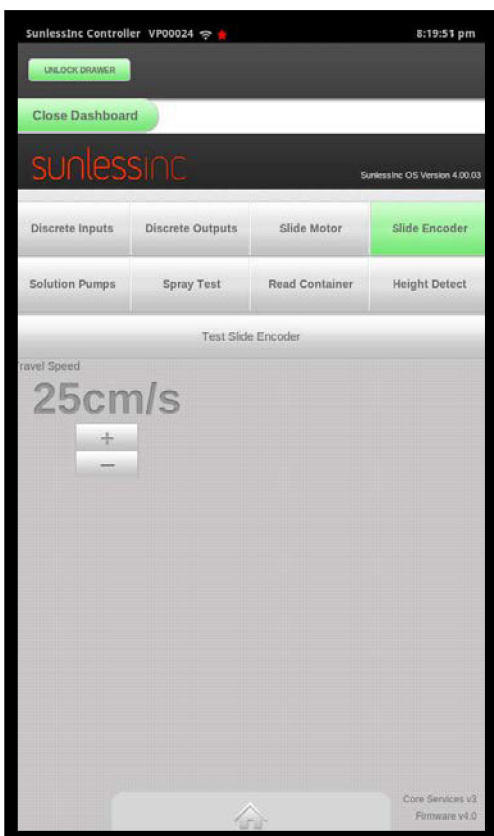
- **Slide Motor:** Allows you to test the function of the Slide Motor by moving it up or down at a given speed. You can also select to move it a set distance or all the way up or down to its limits. Pressing the Test Slide Encoder Button after selecting your speed will move the slide and when finished, a report screen will appear showing the results of the test and if it has moved within allowable tolerances.
- **Slide Encoder:** Allows you to test the function of the Slide Encoder by instructing the slide motor to move the slide at a specific speed and reading the encoder and comparing the results. Pressing the Jog Slide Motor Button after selecting your options will move the slide and when finished, a report screen will appear showing the results of the test and if they are within allowable tolerances.



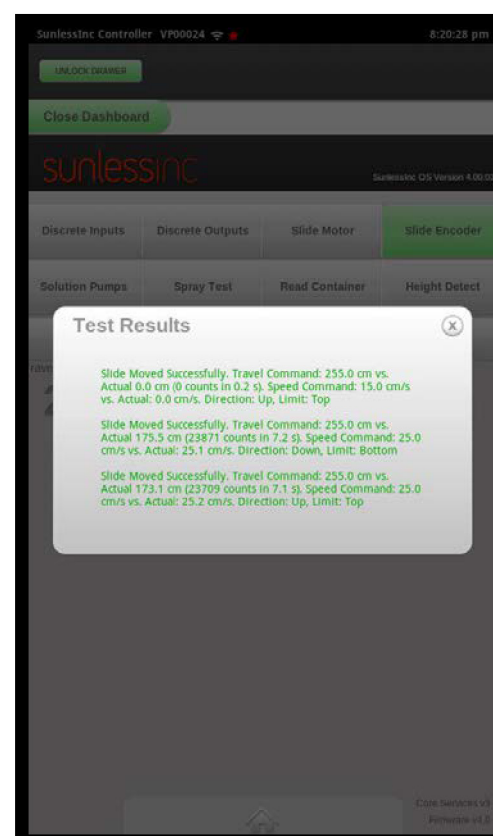
Slide Motor Test Screen



Slide Motor Results Screen

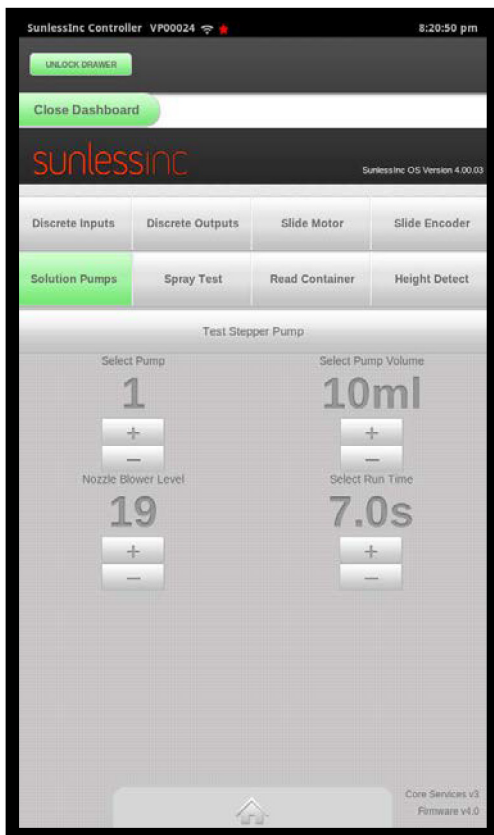


Slide Encoder Test Screen

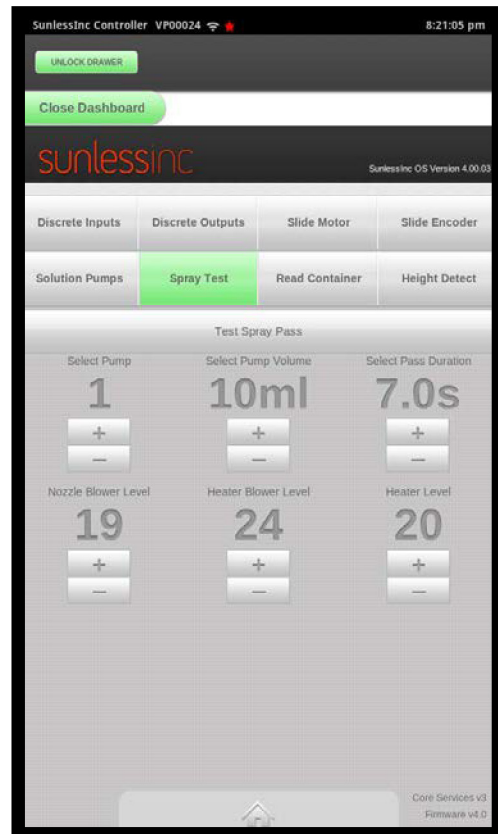


Slide Encoder Results Screen

- **Solution Pumps:** Allows you to test the function any of the four solution pumps. After selecting the Pump #, the Pump Volume of solution to be dispensed, the Nozzle Blower Level (can be set to zero to watch the streams of solution), and the Run Time, a results page will be displayed.
- **Spray Test:** Allows you to run a full spray pass and select which Pump #, the Pump Volume of solution to be sprayed, the Pass Duration in seconds, the Nozzle Blower Level, the Heater Blower Level, and the Heater Level. After the test, the results will be displayed.

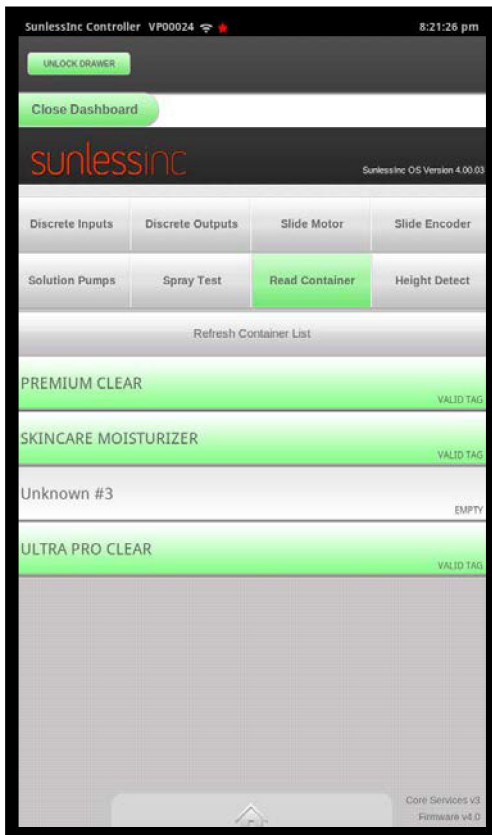


Solution Pumps Test Screen

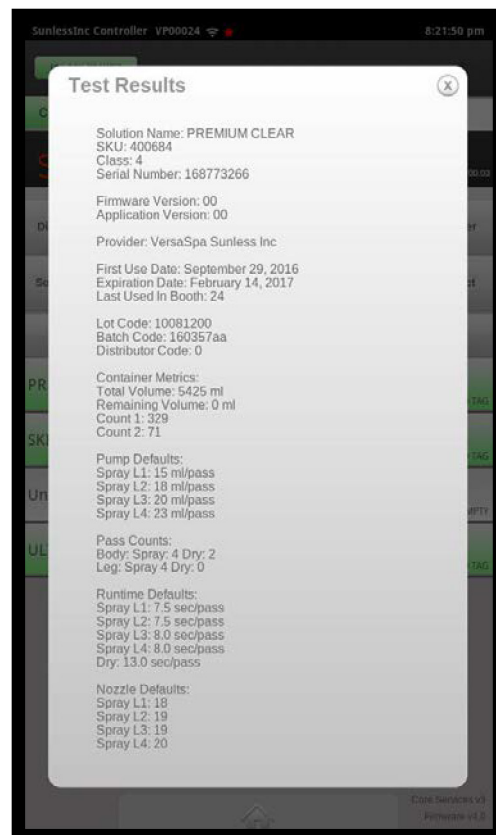


Spray Test Screen

- Read Container: Selecting this option allows you to view all of the information stored on your Smart Container. Select which container you wish to view and an information screen will appear showing all of the data.

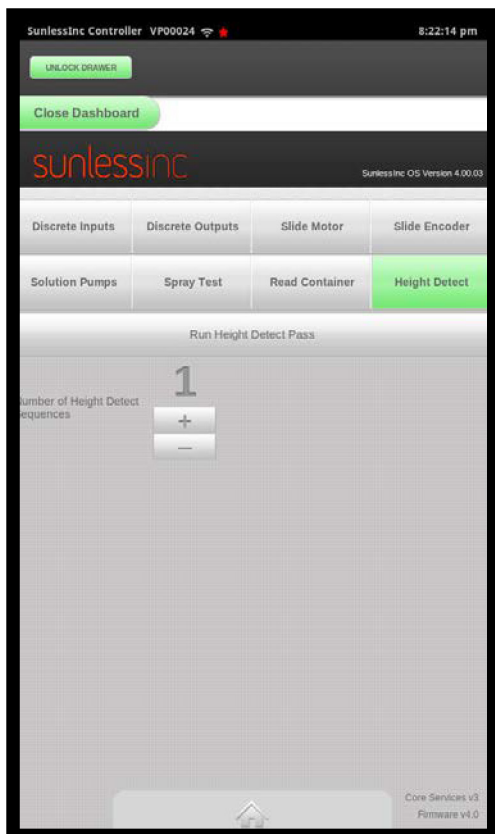


Read Container Screen

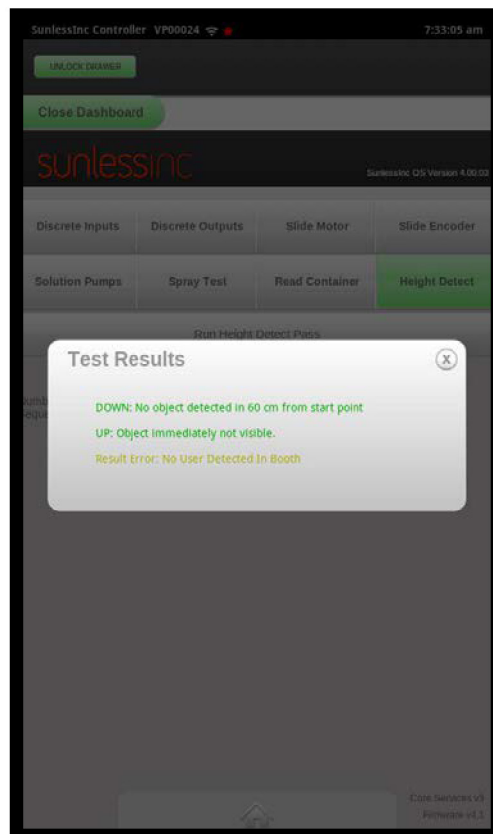


Read Container Results Screen

Height Detect: Selecting this option allows you to test the Height Detection system built into the nozzle housing assembly. After selecting the desired Travel Speed and Overshoot Distance you will need to have someone stand in the booth in Position 1 and push the Green Start Button. After the button is pushed, the Nozzle Housing will move down until it detects the person's head and when finished, it will display a results screen showing the result parameters and the person's measure height.



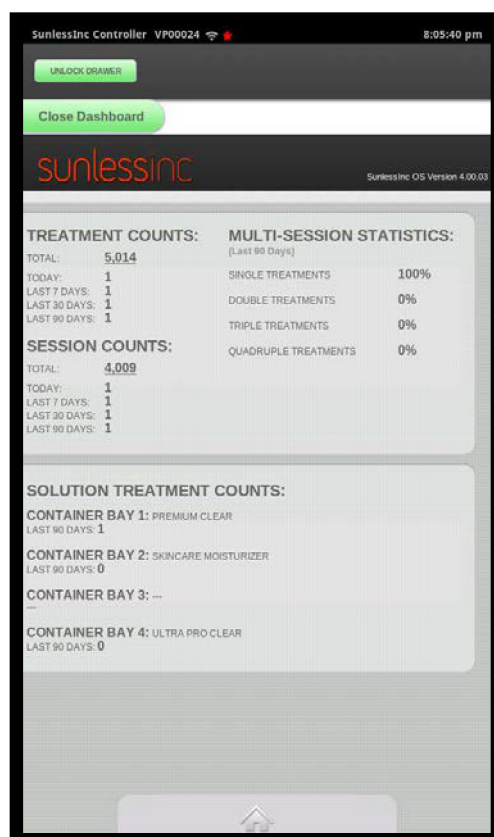
Height Detect Screen



Height Detect Results Screen

7.7 VIEW STATISTICS:

This option allows you to view general usage statistics of your machine. You can view Total Session Counts broken out by the Day, Week, Month, or Total. You can also see individual session counts for each type of solution you have in your machine with a pie chart showing the breakdown.



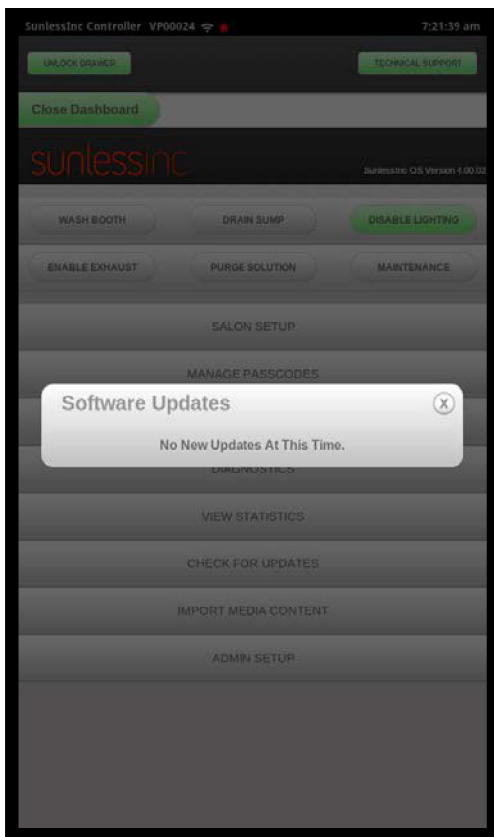
View Statistics Screen

7.8 CHECK FOR UPDATES:

Selecting this option allows your machine to communicate with Innové Cloud Server to see if your software is up to date. If it is, it will display a message saying "No Updates Available At This Time". If there is an available update, it will guide you through downloading and installing it.

7.9 IMPORT MEDIA CONTENT:

The SD card located in the main control box stores all the media being played on your sound system. If there is a language change or end of session message change, the media files can be added to the SD card and imported here. Please contact an Innové Tech before performing Media Imports.



Check For Updates Screen



Import Media Content Screen

7.10 ADMIN SETUP:

The Admin Setup section of the Dashboard contains an Info Tab, a Service Tab, and a Metrics Tab.

- **Admin Info Tab:** This area has the booth information including: Booth Name, Booth Location, Customer ID Number, and Booth Serial Number. It also contains an area where you select the voltage that your machine is plugged into. All of this information should be filled out at installation by a certified Innové Tech. The Info Tab also includes options to Reset, Import, and Export Favorites. If you wish to Reset your Favorites to the factory default, select this option. If you have multiple salons and want to easily duplicate one machine's Favorites to all of your machines, you would select the Export Favorites To External Media option and it will create a new file on the SD card with this machine's Favorite settings. You can take this SD card to any of your other machines and from the Info Tab, select Import Favorites From External Media and it will import the Favorites from the SD card.



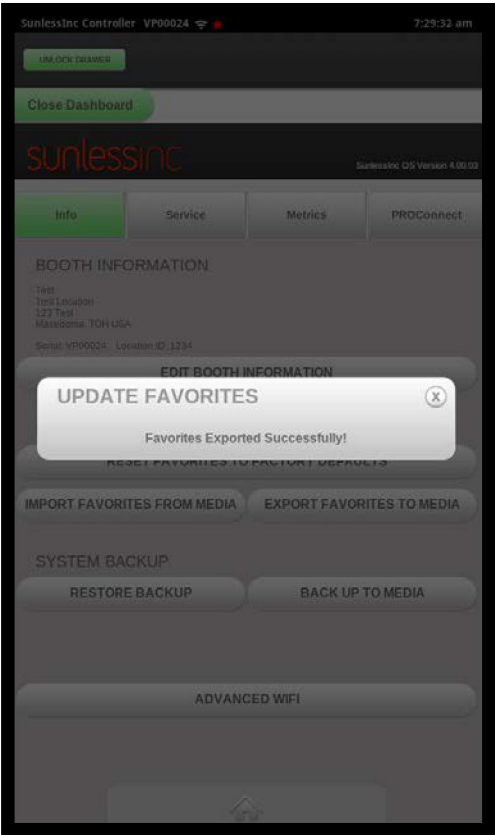
Admin Setup Info Screen



Admin Setup Reset Favorites Screen

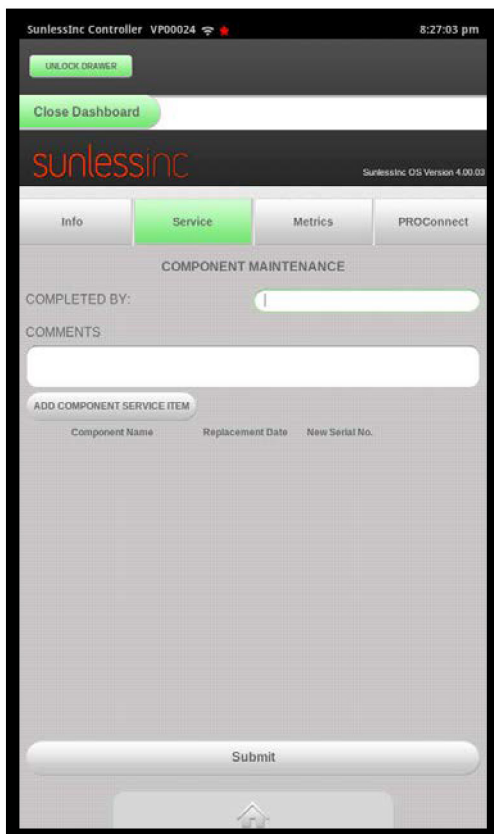


Admin Setup Import Favorites Screen

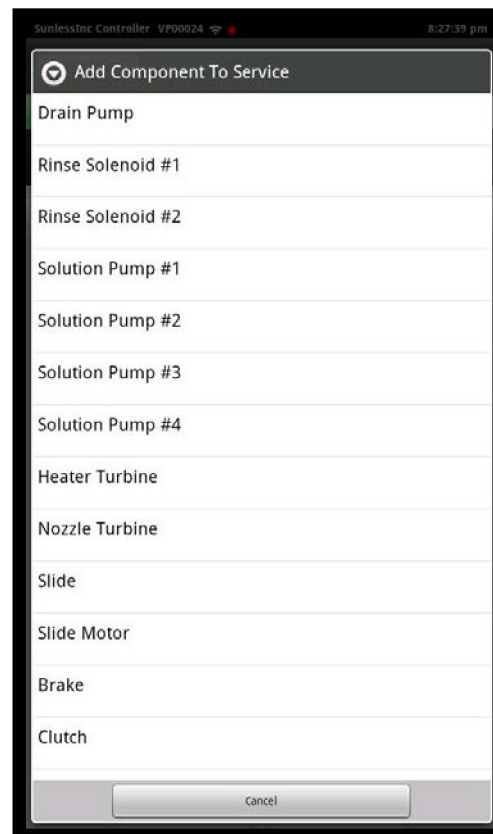


Admin Setup Export Favorites Screen

- **Admin Service Tab:** In this area, any service done to your machine should be entered and logged. This is helpful for future troubleshooting and to keep track when key components have been replaced. When entering a service event, fill in the Completed By section with name of the person performing the service, enter any custom comments about this event, and select a component that was serviced or replaced by pushing the Add Component Service Item button and selecting the component from the list that appears. When all information is entered, press the Select button at the bottom of the screen to log this event. A history of logged events will be shown in this screen as they are entered.



Admin Service Screen



Add Component Screen

- Admin Metrics Tab: This area shows how many cycles or how much time each critical component on your machine has been run. This will help when troubleshooting or determining if any pro-active preventive maintenance should be completed.



Admin Metrics Screen

8. TROUBLESHOOTING:

Should you experience any issues or malfunctions with your machine, refer to the list below for some quick help tips. For any issues you cannot resolve, please contact Innové Technical Support Department at 1-855-450-3500.

Power: Unit has no power or unit will not turn on:

- a. Main breaker to outlet tripped or turned off or a defective outlet
 - i. Check circuit breaker at main control box in salon
 - ii. Have a certified electrician inspect and replace wall outlet
- b. Plug from VersaSpa Pro is not fully connected into wall outlet.
 - i. Push plug into outlet and turn clockwise to lock into outlet
- c. RCBO has tripped
 - i. Turn power switch to off position, then turn power switch back to on position
 - ii. Defective RCBO - Contact Innové Technical Support
- d. Faulty 24 Volt Power Supply
 - i. Contact Innové Technical Support
- e. Touch screen is blank
 - i. Contact Innové Technical Support

Solution Issues:

- A. Solution Leaking from Nozzle Housing
 - a. Nozzle tip not tight into nozzle body
 - i. Tighten nozzle tips
 - b. Air cap or collar loose
 - i. Tighten air cap collars
- B. Solution Leaking in Drawer
 - a. Remove solution container from connector
 - i. Check solution container male connector for "O" ring
 - 1. If it has moved from its slot, reposition it back
 - 2. If it is missing, replace solution container
 - ii. Solution is leaking from vent tube
 - 1. Solution Vent Solenoid open or stuck open
 - a. Contact Innové Technical Support
 - iii. Solution reservoir leaking
 - 1. Check that all associated tubes and connectors are seated and pushed together all the way
 - 2. Faulty or cracked reservoir, lid, or gasket
 - a. Contact Innové Technical Support
- C. Solution color results too light
 - a. Solution Volume Per Pass set too low
 - i. Check Volume per pass in Session Parameters, if too low, adjust the values or reset to default factory settings.
 - b. Obstructed flow in solution system
 - i. Run purge and evaluate all three streams of solution. If not even:

1. Remove air cap, collar and nozzle tip
 - a. Check nozzle tip for debris and clean as necessary
 - b. If still not even, contact Innové Technical Support
 - c. Solution reservoir check valve may be stuck or defective
 - ii. Contact Innové Technical Support
 - D. Solution results darker on one side or the other
 - a. Run same tests as C(b)
- DI. Tanning results are speckling or blotchy
 - a. Check for and repair any air leaks at:
 - i. Air blower manifold
 - ii. Air hoses
 - iii. Air hose connections
 - b. Nozzle tip loose
 - i. Tighten nozzle tip
 - c. Air cap and/or collar loose
 - i. Tighten air cap and collar
 - d. Clogged or broken check valves at inlet to nozzle block
 - i. Run purge solution through system and re-check
 - e. Dirty air caps
 - i. Clean and replace
 - f. Solution Volume Per Pass set too low
 - i. Check Volume per pass in Session Parameters. If too low, adjust the values or reset to default factory settings.
 - g. Nozzle Blower Level set too low
 - i. Check Nozzle Blower Level in Session Parameters. If too low, adjust the values or reset to default factory settings.
- DII. No solution coming out
 - a. Reservoir empty
 - i. Out of solution
 1. Add new solution container
 - b. Solution pump not working
 - i. Contact Innové Technical Support
 - c. Section of tubing clogged.
 - i. Contact Innové Technical Support

BLOWER SYSTEM ISSUES (AIR AND HEAT)

- A. Blowers not coming on
 - a. Contact Innové Technical Support
- B. Heaters not working
 - a. One heater not working
 - i. Defective Heater or poor connection
 1. Contact Innové Technical Support
 - b. All heaters not working
 - i. 3 defective heaters or connections
 1. Contact Innové Technical Support

- ii. Main heater fuse blown
 - 1. Contact Innové Technical Support

Linear Slide and E-Chain Assemblies

- A. Spray boom not moving (Contact Innové Technical Support)
 - a. Inspect for any blockage in the spray boom travel
 - b. Inspect for jams in the E-chain or sections dislodged
 - c. Inspect motor gear
 - d. Test slide motor in Diagnostics
 - e. Contact Innové Technical Support
- B. Spray boom bounces on way down (Contact Innové Technical Support)
 - a. Slip clutch loose
 - b. Spray boom possibly rubbing on cabinet
 - c. E-chain binding

Washdown System

- A. Unit will not pump water out
 - a. Check for a shutoff valve on the outgoing drain line or a kinked drain hose
 - b. Float switch on sump pump stuck
 - i. Inspect and contact Innové Technical Support if needed
 - c. Defective Sump Pump
 - i. Contact Innové Technical Support
 - d. Check valve clogged
 - i. Remove check valve and contact Innové, Inc. Technical Support
- B. No water coming out
 - a. Water turned off
 - i. Turn water valve back on
 - b. Sump Pump not operating properly, see section above
 - i. Run the Drain Sump function in the main Dashboard Screen
 - c. Dirty or faulty washdown solenoid
 - i. Contact Innové Technical Support

Forgot Passcode

- A. If your Admin passcode is forgotten, you can go to the Quick View Screen, select the Forgot Passcode button. When the message screen appears, follow the instructions to contact Innové and reset your Admin Passcode.
- B. If your Manager or Staff passcode is forgotten, log in to the Dashboard with your Admin passcode and they can be reset.

Appendix A

T-MAX Codes

FULL BODY SINGLE TREATMENT OPTIONS				VersaSpa Pro™ T-MAX CODES: STANDARD			
SESSION 1							
CODE	Description (Solution/Level)	Area	Level	Solution			
Moist Only	2 Moisturizer 3	BODY	3	MS	PRO SOLUTION TRAY POSITION (Left to Right) SLOT SOLUTION CODE 1 PRO BRONZER BR 2 PRO CLEAR CL 3 PRO MOISTURIZER MS 4 PRO SUNLESS PREP PR *Standard Settings for Prep, Moist & Legs is Level 2		
Tan Only	3 Bronzer 1	BODY	1	BR			
	4 Bronzer 2	BODY	2	BR			
	5 Bronzer 3	BODY	3	BR			
	6 Bronzer 4	BODY	4	BR			
	7 Clear 1	BODY	1	CL			
	8 Clear 2	BODY	2	CL			
	9 Clear 3	BODY	3	CL			
	10 Clear 4	BODY	4	CL			

FULL BODY MULTI-TREATMENT OPTIONS															
				SESSION 1			SESSION 2			SESSION 3			SESSION 4		
CODE Description (Solution/Level)				Area	Level	Solution	Area	Level	Solution	Area	Level	Solution	Area	Level	Solution
Tan + Moist	11	Bronze 1 + Moist		BODY	1	BR	BODY	2	MS	-	-	-	-	-	-
	12	Bronze 2 + Moist		BODY	2	BR	BODY	2	MS	-	-	-	-	-	-
	13	Bronze 3 + Moist		BODY	3	BR	BODY	2	MS	-	-	-	-	-	-
	14	Bronze 4 + Moist		BODY	4	BR	BODY	2	MS	-	-	-	-	-	-
	15	Clear 1 + Moist		BODY	1	CL	BODY	2	MS	-	-	-	-	-	-
	16	Clear 2 + Moist		BODY	2	CL	BODY	2	MS	-	-	-	-	-	-
	17	Clear 3 + Moist		BODY	3	CL	BODY	2	MS	-	-	-	-	-	-
	18	Clear 4 + Moist		BODY	4	CL	BODY	2	MS	-	-	-	-	-	-
Prep + Tan	19	Prep + Bronze 1		BODY	2	PR	BODY	1	BR	-	-	-	-	-	-
	20	Prep + Bronze 2		BODY	2	PR	BODY	2	BR	-	-	-	-	-	-
	21	Prep + Bronze 3		BODY	2	PR	BODY	3	BR	-	-	-	-	-	-
	22	Prep + Bronze 4		BODY	2	PR	BODY	4	BR	-	-	-	-	-	-
	23	Prep + Clear 1		BODY	2	PR	BODY	1	CL	-	-	-	-	-	-
	24	Prep + Clear 2		BODY	2	PR	BODY	2	CL	-	-	-	-	-	-
	25	Prep + Clear 3		BODY	2	PR	BODY	3	CL	-	-	-	-	-	-
	26	Prep + Clear 4		BODY	2	PR	BODY	4	CL	-	-	-	-	-	-
Prep + Tan + Moist	27	Prep + Bronze 1 + Moist		BODY	2	PR	BODY	1	BR	BODY	2	MS	-	-	-
	28	Prep + Bronze 2 + Moist		BODY	2	PR	BODY	2	BR	BODY	2	MS	-	-	-
	29	Prep + Bronze 3 + Moist		BODY	2	PR	BODY	3	BR	BODY	2	MS	-	-	-
	30	Prep + Bronze 4 + Moist		BODY	2	PR	BODY	4	BR	BODY	2	MS	-	-	-
	31	Prep + Clear 1 + Moist		BODY	2	PR	BODY	1	CL	BODY	2	MS	-	-	-
	32	Prep + Clear 2 + Moist		BODY	2	PR	BODY	2	CL	BODY	2	MS	-	-	-
	33	Prep + Clear 3 + Moist		BODY	2	PR	BODY	3	CL	BODY	2	MS	-	-	-
	34	Prep + Clear 4 + Moist		BODY	2	PR	BODY	4	CL	BODY	2	MS	-	-	-

FULL BODY DOUBLE DARK OPTIONS				SESSION 1			SESSION 2			SESSION 3			SESSION 4		
	CODE	Description (Solution/Level)	Area	Level	Solution	Area	Level	Solution	Area	Level	Solution	Area	Level	Solution	
Double Dark	35	Bronze 1 + Bronze 1	BODY	1	BR	BODY	1	BR	-	-	-	-	-	-	
	36	Clear 1 + Clear 1	BODY	1	CL	BODY	1	CL	-	-	-	-	-	-	
	37	Bronze 1 + Clear 1	BODY	1	BR	BODY	1	CL	-	-	-	-	-	-	
Double Dark + Moist	38	Bronze 1 + Bronze 1 + Moist	BODY	1	BR	BODY	1	BR	BODY	2	MS	-	-	-	
	39	Clear 1 + Clear 1 + Moist	BODY	1	CL	BODY	1	CL	BODY	2	MS	-	-	-	
	40	Bronze 1 + Clear 1 + Moist	BODY	1	BR	BODY	1	CL	BODY	2	MS	-	-	-	
Prep + Double Dark	41	Prep + Bronze 1 + Bronze 1	BODY	2	PR	BODY	1	BR	BODY	1	BR	-	-	-	
	42	Prep + Clear 1 + Clear 1	BODY	2	PR	BODY	1	CL	BODY	1	CL	-	-	-	
	43	Prep + Bronze 1 + Clear 1	BODY	2	PR	BODY	1	BR	BODY	1	CL	-	-	-	
Prep + Double Dark + Moist	44	Prep + Bronze 1 + Bronze 1 + Moist	BODY	2	PR	BODY	1	BR	BODY	1	BR	BODY	2	MS	
	45	Prep + Clear 1 + Clear 1 + Moist	BODY	2	PR	BODY	1	CL	BODY	1	CL	BODY	2	MS	
	46	Prep + Bronze 1 + Clear 1 + Moist	BODY	2	PR	BODY	1	BR	BODY	1	CL	BODY	2	MS	

	SUN	MON	TUES	WED	THURS	FRI	SAT
Daily: Complete after Last Session of the day							
Thoroughly spray, wipe down and clean the inside/outside of the booth							
Turn the water off to the booth							
Remove and rinse the 1st & 2nd stage exhaust filters							
Remove and rinse the sump pump filter							

	Week 1	Week 2	Week 3	Week 4
Weekly: For week of ____ / ____ / ____				
Remove and rinse air intake filter				
Remove and rinse the air caps				
Wipe down & clean the sump pump basin and echain scoop				
Perform entire detailing booth				

MAINTENANCE MAY NEED TO BE INCREASED DUE TO HIGH SESSION VOLUME

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